

Big Local Trust

Annual report and financial statements

for 1 April 2019 to 31 March 2020

Registered charity number 1145916

Submitted by Local Trust as the corporate trustee for Big Local Trust



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Introduction

Local Trust was established in 2012 to deliver Big Local, a National Lottery Community Fund programme which committed more than £1m of grant funding to each of 150 communities and neighbourhoods across England.

The areas selected to benefit from Big Local funding were, typically, communities that had missed out their “fair share” of National Lottery and other funding. With a significant number of them located on the edges of towns and cities that themselves faced problems associated with long-term economic decline, Big Local areas share characteristics with many other areas which are currently the focus of government policy initiatives to help them “level up”.

The scale of the investment matched the challenge; the £217m originally provided to establish the Big Local programme is the biggest ever single-purpose National Lottery-funded endowment, and the largest ever investment by a UK grant-funder in place-based, resident-led change. Over the course of the programme, as a consequence of the growth delivered by the careful management of our endowment, some £270m will have been committed in support of our mission.

Matching the scale of that ambition, from the outset Big Local has been designed to be radically different from other funding programmes. In contrast to conventional top down, time-limited or project-led funding, the money awarded to each Big Local area is provided on a “no-strings” basis, there is no application process, and the funds can be spent over 10–15 years at communities’ own chosen pace, and on their own plans and priorities. By effectively supporting local residents to achieve their ambitions through the Big Local programme, Local Trust aims to build the resilience and confidence of local people, putting them in a strong position to continue to lead change in their communities after the programme has concluded.

Big Local sits at the heart of Local Trust’s mission and is the major programme that we deliver as an organisation. However, our ambition extends beyond simply delivering the Big Local programme. Having seen what can be achieved by Big Local in communities across the country, we aim to share learning from the programme, and promote a wider transformation in the way government and other funders engage with communities and place.

Learning

One of our key priorities is that others should benefit from the learning generated by the Big Local programme. We are sharing insight and learning gained from Big Local as widely as possible, in particular, the experiences and voices of residents in Big Local areas themselves.

Our learning from Big Local, and subsequent research on the characteristics of other “left-behind” areas has highlighted the importance of the following as critically important assets in the success of every community:

- places to meet
- an active and engaged community, and
- strong connections to other areas.

We have seen first hand how those areas lacking these key assets can find it harder than those that do have them, to take advantage of the opportunities offered without significant long-term support. The research we have published on this during 2019–20 has had a significant impact on the policy debate within and outside of government, and we intend to continue to build on this work over the coming years.

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The Covid-19 pandemic has shown the importance of active, powerful communities. When the crisis first struck, and well before national and local government mobilised, it was often local communities who were the first responders, providing vital help and support to vulnerable people, and putting in place support networks and services. Where they existed, Big Local areas were frequently at the heart of that local community response. But the crisis has also exposed the extent to which the infrastructure that supports that action – the places where people meet and the often small community based organisations that bring them together – are themselves often fragile and under resourced.

This is a critical time for Local Trust, Big Local areas and the Big Local programme as a whole. As we emerge from the Covid-19 crisis, place, identity and community are likely to become an increasingly important part of the UK recovery story. Even before the crisis, addressing the needs of areas that have missed out on the benefits of the success of the UK economy had become a critically important shared challenge; it is more important now. Big Local areas themselves are at peak activity and spend, with many of them now embarked on major initiatives in their areas and growing in confidence, impact and local presence. We want to ensure that, by the end of the Big Local programme in March 2026, it has achieved a legacy, influence and impact well beyond the money committed, both in local areas and as an inspiration to those seeking to effect change in other areas across the country.

Objectives and activities for public benefit

The Big Local Trust's trust deed was amended in 2018. The revised objects of the charity are laid out in the trust deed (paragraph 5), and are as follows:

"(...) the advancement of community development and the relief of unemployment for the benefit of the public in the localities in each region specified. These are to be achieved by making distributions to recipients and conducting research and disseminating the useful results of such research. The distributions should be made so as to develop the capacity and skills of the members of socially and economically disadvantaged communities, for the benefit of the public, in such a way that they are better able to identify, and help meet, their needs and participate more fully in society."

The regions specified in the trust deed (Schedule 6) are the 150 Big Local areas, originally identified by the National Lottery Community Fund.

The trustees confirm that they have referred to the Charity Commission's guidance on the Public Benefit requirement under the Charities Act 2011 when reviewing Big Local Trust's aims and objectives and in planning future activities and setting their grant-making policies.

Highlights of progress towards our objectives: achievements and performance

In our Strategic Plan 2018–21, we committed to the following overarching strategic objectives:

- supporting Big Local partnerships to achieve brilliant things in their areas
- influencing and informing policy and practice on the future of local communities, drawing on evidence and learning from our work.

We explained how Local Trust's ambition extends well beyond simply delivering the Big Local programme. Having seen what can be achieved by Big Local in communities across the country, we wanted to promote a wider transformation in the way government and other funders engage with communities and place and decided we needed to revisit our strategic objectives. Guiding our review was our strong belief that:

There is a need to put more power, resources and decision-making into the hands of local communities, to enable them to transform and improve their lives and the places in which they live.

In March 2019 we amended our 2019–20 strategic objectives to reflect our current thinking about Local Trust's impact now and its legacy for the future. We wanted to ensure that our objectives are clear and well-articulated: to provide focus to our day-to-day work; to provide clarity and certainty to Big Local areas and delivery partners; and to explain our work more effectively to others.

For the first time we also set out an overarching purpose for the organisation, building on the beliefs set out above. We set out the following aim:

To demonstrate the value of long term, unconditional, resident-led funding through our work supporting local communities make their areas better places to live, and to draw on the learning from our work to promote a wider transformation in the way policymakers, funders and others engage with communities and place.

This provided a frame for our revised 2019–20 strategic priorities:

1. supporting Big Local partnerships to achieve their ambitions
2. delivering and commissioning great research, evaluation, analysis and storytelling from Big Local, and using this to influence and inform policy and practice nationally and locally
3. developing new ways to achieve a transformation in the way policymakers, funders and others engage with communities and place.

The first two priorities were drawn from our strategic plan; the third was added to reflect our commitment to growing our capacity to achieve wider impact and change, which informed the development of a new Strategic Plan for 2021–26, which is reported in full in Plans for the Future (below).

In line with these priorities, we also took steps to support Big Local communities in their response to the initial phase of the Covid-19 pandemic. We brought forward the announcement of the £50k of additional funding to each Big Local area in March 2020 to allow them to further support their communities. Additional actions are reported below.

Priority 1: Supporting Big Local partnerships to achieve their ambitions

We have focused on providing the highest quality support to areas so they can make the most of the opportunities offered to them by Big Local, including high quality direct support, positive and engaged delivery partners, effective learning support and access to appropriate resources.

In particular:

- We primarily support Big Local areas through “reps” – locally-based freelancers who are contracted to provide “light touch” mentoring and support to Big Local partnerships. Prior to April 2019 management of this resource was outsourced. During 2019–20, we brought the management of rep contracts in-house, to provide better oversight of contract performance and support to areas, and to ensure all Big Local partnerships have access to reps with skills and experience that are relevant to their needs.
- We provide additional help to areas through a programme of support that includes thematic and role-based events, opportunities for networking and peer-based learning. A new programme was launched in 2019–20 and has attracted high levels of attendance, with 71% of Big Local areas taking part over the year. In March 2020, these events and meetups were moved online, alongside the rapid rollout of a programme of digital support and training in response to Covid-19.
- Our major national event, Big Local Connects, was delivered in September 2019. Over two days, residents from across 121 Big Local areas shared ideas and experiences and took part in wide range of activities and learning. Ninety-eight per cent of those attending rated the event positively (87% “excellent” and 11% “good”).
- We launched Measuring Change with Big Local, a new series of courses helping Big Local areas learn how to measure change in their community, which more than half of Big Local areas attended over the year. Building on this, 19 areas have accessed additional support to help them undertake community-led research and develop evaluation plans.

Resident-led decision-making and agency for residents are a reality within Big Local. Residents are leading partnerships which oversee decisions about how the money is spent in their area. There are many cases of creative, interesting ways that partnerships are using to draw in the wider community, even if the formal structures and processes tend to remain. An understanding of different types of power has helped us understand what power residents have as a result of Big Local and what types of power are more limited in a hyperlocal, resident-led programme. As a model, Big Local represents genuine decision-making and agency for local residents and is more ambitious than previous area-based initiatives. There is evidence that because of their experience of Big Local, residents are developing substantial power through managing difficult experiences and challenging the oppressive dynamics of others. This can be a substantial learning experience and also shows the value of the long-term nature of resident-led models, as it gives time to identify these power dynamics and repair things.

Over the past year, we have continued to work to improve our internal systems, processes and ways of working to ensure they meet the needs of Big Local areas whilst maintaining the highest quality standards of grant management, assurance and controls. This has included:

- A review of our grant management system and an enhanced approach to managing and monitoring financial risk in relation to Locally Trusted Organisations (the intermediary organisations that hold funds at a local level on behalf of Big Local partnerships), with

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more frequent checks in place, and amended data gathering and sharing systems in place.

- We have designed new processes to ensure all new plans submitted by Big Local areas consider how they plan to progress to spend-out of their allocation by 2025-26 or earlier. Our aim has been to promote longer-term planning in Big Local areas, and to help partnerships focus on defining the legacy they want to leave locally as a result of their activities.
- A decision by trustees to change the Big Local Trust investment strategy to focus on minimising risk, resulting in a move out of equities, property and the CCLA Diversified Income Fund, so that by 31 March 2020 the remaining funds were held in fixed income investments and cash/near cash.

Priority 2: Delivering and commissioning great research, evaluation, analysis and storytelling from the Big Local programme, and using that to influence and inform policy and practice, both nationally and locally

In 2018–19, Local Trust put in place a research strategy, action plan and learning framework setting out how our research, evaluation and analysis supported our work, that of Big Local areas and, increasingly, that of others benefiting from the insights and learnings we share. Over the last year, we have focused on delivery of the following priorities:

- Increasing our understanding of how Big Local areas are performing and the delivery challenges they face, including a national survey of workers employed by Big Local partnerships which explored the vital role that they play alongside volunteers.
- Compiling an overview of what we have learned from the Big Local programme called ‘The halfway point’.
- Publishing research on key areas of interest including the financial viability of community hubs, community-commissioning of public services and an evidence review of 40 years of economic regeneration policies.
- Commissioning important new research drawing on learning from Big Local to help identify the factors that lead to areas becoming “left behind”.
- Hosting the first major conference in over 30 years focused on bringing together residents, organisations and academics involved in community-led research
- Commissioning rapid research in March 2020 about how communities were responding to Covid-19 and actions that may be needed to help them recover.

We have also developed and grown our externally-focused communications activity. We have continued to invest in communicating the achievements of Big Local areas, and the insights we gain from our work with them, to the widest possible audiences, both within and outside Big Local. Highlights include:

- We redesigned our website to provide better access to information and resources, including strengthening the provision of resources and guidance for Big Local areas and new and compelling content for external audiences. The website now provides significantly greater visibility to our policy work, blogs, news, research and podcasts.
- Whenever possible we included residents’ perspectives in our communications. We have created a number of initiatives under the theme of *Voices of Big Local* including a storytelling mentoring programme and a series of how-to guides called *Adaptables*. For a

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second year we commissioned a journalist-at-large to discover compelling stories hidden in Big Local areas and share them with wider audiences via media coverage.

- We continued to expand our essay series, with independent authors exploring how Big Local areas engage with relevant themes such as arts and creativity, intergenerational relationships, sports, democratic power and personal obstacles.

Priority 3: Developing new ways to achieve a transformation in the way policymakers, funders and others engage with communities and place

We have looked outward to develop more partnerships and collaborations, providing new opportunities for Big Local areas and increasing the scope for others to learn from the Big Local model as a way of transforming communities. Examples include:

- We launched new partnerships to provide support to Big Local areas with five organisations: Street Games, Shared Assets, Campaign for Better Transport, Media Trust and Hamlett Films.
- We launched the Community Leadership Academy in partnership with Koreo, Northern Soul and the Young Foundation aimed at increasing the confidence and skills of local residents seeking to provide leadership in their communities. We drew on the expertise of Big Local areas to shape the programme and piloted it with a small number of volunteers. The first full cohort was recruited in February 2020 with over 100 applicants for 40 places.
- We have started to reach out to more partners from across a wider range of sectors. This included working with the Green Building Council to launch Developing Potential, a research report with companion how-to guide seeking to bridge the divide between local residents and development organisations leading large-scale regeneration projects.
- We are continuing to co-fund the Creative Civic Change programme, which is managed by Local Trust and delivered in partnership with the National Lottery Community Fund, Calouste Gulbenkian Foundation (UK Branch) and the Esmée Fairbairn Foundation. It was successfully launched in 2019–20 with funding awarded to 16 areas, including eight Big Local areas, and a high-quality support programme was established.
- In November 2019, Local Trust became a founding signatory of the Funder Commitment on Climate Change, which aligns with our values. The manifesto includes a commitment to report annually on our progress against five goals: educate and learn; commit resources; integrate; steward our investments for a post-carbon future; and decarbonise our operations.

Responding to Covid-19

In early March, it became clear that the UK was likely to face significant disruption as a result of the approaching Covid-19 pandemic. Local Trust responded quickly, preparing an initial Covid-19 response plan setting out how we would implement new systems and processes to allow staff to carry on working, and to effectively support our Big Local areas throughout the pandemic period. As a consequence, Local Trust faced minimal disruption to its business as a result of the crisis.

In creating our initial plan, we considered how government policies to contain, delay or mitigate the impact of the pandemic could lead to a requirement for social distancing; work-from-home policies in all organisations; travel restrictions; closure of schools; and restrictions on events and meetings. We also considered the potential for the virus to directly affect individuals including staff members and those involved in Big Local at a local level.

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Our aim was to ensure that staff, partners and Big Local areas were supported appropriately, and that disruption to our business was kept to a minimum. In general, our assumptions were well founded, and the initial decisions made mostly stood the test of the first eight weeks of implementation.

We have continued to review our response to the crisis and updated and developed our approach where appropriate, taking into account:

- our assessment of the initial impact of the crisis on Big Local areas, and growing understanding of the changing support needs they will have during this period
- other impacts, including on key elements of our supply/support chain, in particular LTOs and reps, and our inability to visit areas due to government restrictions
- the impact of the crisis on our staff team, both in terms of changing workloads within the business, but also their welfare and wellbeing
- any further changes to systems and processes that might be necessary to ensure the continued effective functioning of the business.

We have also started to consider:

- the likely needs of Big Local areas as we move forward through this crisis, as the longer-term effects are unknown
- the need to provide new momentum and energy across our Big Local areas at the end of the initial crisis period (particularly those that might have slowed or stalled)
- how we provide wider leadership through this crisis period and beyond.

While the crisis persists we will continue to prioritise:

- taking a precautionary approach to minimise risk to staff, partners in our supply/delivery chain and residents of Big Local areas
- protecting our systems and processes
- ensuring that we can continue to support Big Local areas deliver their programmes and respond to the challenges posed by Covid-19 in their local areas.

Responsibility for managing the response to any emergency or crisis resides with Local Trust's senior management team. During the period of the crisis it has reported regularly to trustees, through the new Chairs Covid-19 response committee and to the board as necessary. In June 2020 the committee agreed to only meet as and when required.

Response to the Charity Governance Code

The revised Charity Governance Code was published in July 2017. A review of the code has been undertaken and the Local Trust board have chosen to adopt and apply the code. Local Trust continues to focus on good governance. Its work in this area is supported by an independent protector, appointed in September 2018, whose role includes ensuring the integrity of the administration of the charity and the propriety of its procedures.

Local Trust is the corporate trustee for Big Local Trust, and governs the Big Local programme. Over the last year, Local Trust has continued to address the seven key areas of governance outlined in the Charity Governance Code. Details of action undertaken during the year are outlined in the Local Trust group annual report and accounts for the year ended 31 March 2020.

Plans for the future

The Big Local Programme concludes in 2025–26 and the Big Local Trust deed concludes the year after. To ensure that we achieve maximum impact over the remainder of our operations, work was initiated on a new strategy framework for Local Trust 2020–26, to replace the existing strategy due to come to an end at the end of 2020–21.

At the beginning of the strategic review process in May 2019, trustees agreed that Local Trust's strategy framework should:

- build on Local Trust's strengths and assets
- secure the legacy of Big Local
- maximise our impact through catalysing and making the case for hyper-local, resident-led change, and
- provide a basis for deciding how to allocate surplus capital in support of these objectives.

In June 2019, trustees explored the strengths that Local Trust can build on for our 2026 strategy, and the stress points that might arise over time if no action is taken. They then commissioned a number of learning reports to develop a fuller understanding of our external operating environment and feed strategic discussion. These were used to inform a two-day away-day involving trustees and executive team members in January 2020, which led to a new Strategic Plan for 2021–26 being approved in March 2020.

Programme delivery framework

Since 2017, we have focused resource on ensuring that there is enough capacity within the organisation to ensure that we are able to deliver our core mission – supporting the Big Local programme to the highest possible standard.

We now have more information on the likely spend profiles for areas, the types of support that they value and what they might require for the remainder of the programme. This includes understanding that Big Local areas are likely to spend a larger proportion of their grant towards the end of the programme, with implications for how we support areas and draw out learning from them, as well as administer and account for the funding.

To help ensure that we are able to effectively support Big Local areas through to the end of the programme, the programme delivery committee of the board took forward work on a new programme delivery framework which seeks to provide a stable but adaptable basis for secure planning of our support to areas through to 2026. The framework, approved by trustees in March 2020 will inform our resource planning for the remainder of the programme. This includes making a range of essential changes, including further investment in the programme of support to build confidence and capacity of residents, maintaining the current level of rep support and ensuring that our staff team, particularly finance and grant-funding, resourced to support areas until the end of the programme.

Strategic learning

This year marked the final year of the 2018–20 research strategy and saw the delivery of many new projects.

We organised our first research conference on 26 November 2019 to showcase the results of our research and link with developments in the community research sector. The conference was a great success and was oversubscribed within weeks of launching.

Research projects published during 2019–20 included;

- **Community hubs:** Local Trust, together with a Power to Change, commissioned research and guidance on the business models associated with the financial sustainability of community hubs. The research, conducted by Steve Wyler, Neal Trup and David Carrington, found that the community hubs they researched were generally well managed, with good controls over their finances and with the capacity to identify and manage business risk and opportunity – these were the hubs that had so far survived the impacts of austerity. However, the hubs were also operating on tight margins with low surpluses and reserves, and concerns were highlighted in relation to the quality of their accounts and the support received from external accountants and examiners.

No single business model was identified as being primary to financial success but the factors associated with financially successful hubs were: owning the building; surviving for at least 10 years; ability to successfully win income from contracts and grants and; ability to manage staff and building costs in line with their income.

- **Community Commissioning:** We worked with the New Local Government Network (NLGN) to explore the case for a more radical approach to commissioning that offers service users and the wider community control over the commissioning process. Emerging evidence from Big Local demonstrates the merits of handing over a budget directly to a community and enabling them to commission what service or support they decide is best for their area.

In the context of reducing resources, many discretionary services are being pared back, and therefore there is an opportunity to understand more fully how existing resources can be spent on the things that matter for people – and give them a greater role in determining what this is. This project sets out the principles that could underpin a more radical approach as well as the trade-offs involved in adopting a different model.

- **Transience and new populations:** This project explored how Big Locals work with “new” and transient communities in their areas. Following an action research approach, it introduced areas to new ways of working and engaging with communities that may be faster, and more effective, than more traditional community development methods. The project also looked at the implication of formal structures and processes, adopted by some Big Local areas and partnerships, and how these can influence their engagement with the wider community. The research was conducted in the spring of 2019 by Just Ideas.

Research projects undertaken during the year were;

- **Testing the Big Local hypothesis:**
 - Left Behind Areas research
 - Under the Radar Organisations research (spanned 2 financial years)
 - Community Leadership Academy evaluation
 - Community hubs research and guidance
 - Community Commissioning

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- Programme support:
 - Area assessment tool
 - Typology of Big Local areas
 - Not going to plan research
 - Risk of not spending out research
 - Incorporation scoping paper
 - Analysis of plan reviews
 - Rep research
 - Transient communities
- Support to areas:
 - Measuring change support and training
 - Local Insight support and training
- External evaluation:
 - Our Bigger Story
 - Communities in Control

Goals and objectives

The strategic framework 2020–26, approved by trustees in March 2020, set out the following goals for Local Trust over that period, whilst recognising that we can only play a part in their achievement:

1. The Big Local programme has been successfully delivered and Local Trust has provided the support necessary for Big Local partnerships to put in place their plans for legacy and sustainability.
2. The approach and principles that underpin Big Local – that funding for communities should be long-term, resident-led, patient, place-based, non-judgmental – are mainstream across civil society, private and public sectors.
3. There has been a structural change in our economy, society and politics, which leads to greater devolution of power, with local people and communities having more control over resources and decision-making.
4. There has been a tangible improvement in the social and economic capacity of ‘left-behind areas’, as a result of new community-led investment in rebuilding social capital and civic infrastructure, alongside the increase in public investment to deliver economic change.

It explained how we would achieve these by focusing our work at three main levels:

1. Providing practical and financial support to people and communities – will be rooted in our existing work with Big Local, although we will increasingly look to stretch and connect the impact of that work beyond Big Local.
2. Working on the enablers of change – represents a new and bigger challenge for Local Trust. It will see us building on our small-scale work to influence and inform, establishing Local Trust as a key player working towards a much bigger shift in the place of communities in society.
3. Sustaining our impact into the long term – will see us exploring ways to support our impact beyond the Big Local Trust deadline of 2026.

Business plan 2020-21

Our business plan set out the following main targets for the organisation in 2020–21. These targets were established prior to the Covid-19 pandemic and may be revised over the course of the year as the impact of the pandemic on delivery both nationally and locally becomes more clear. The broader strategic objectives underpinning them will, however, continue to remain in place.

People and communities

Target 1: Ensure the effective delivery of Big Local through to its conclusion.

Target 2: Support all our Big Local areas to build sustainable legacies.

Target 3: Support Big Local areas to strengthen links with each other at an individual and community level.

Target 4: Support Big Local areas to strengthen links with people, places and institutions not directly involved in the Big Local programme.

Target 5: Significantly increase the number of people and communities benefiting from our experience, capacity and learning.

The enablers of change

Target 6: Promote a compelling narrative of thriving, powerful communities and use it to influence, shift mindsets and change behaviour.

Target 7: Actively connect Big Local areas and the programme as a whole to wider issues and campaigns, enabling local communities to demonstrate their relevance and impact, and achieve influence beyond their own boundaries.

Target 8: Strengthen relationships with the people and organisations who are most critical in enabling an increase in community power.

Target 9: Experiment with different ways to enable change, learn and continually improve our practice.

Sustaining our impact in the long term

Target 10: Make the case for major, long-term initiatives to shift power and resources to communities.

Target 11: Build a sustained body of research, practice and knowledge capable of influencing beyond the end of Big Local.

Target 12: Ensure our governance and finances continue to be fit for purpose and operate effectively.

Target 13: Embed an outward looking and partnership-oriented approach to our work by building new collaborations and partnerships.

Financial review

Overview of income and expenditure

Big Local Trust is funded through an expendable endowment from the National Lottery Community Fund. Big Local Trust's endowment is invested; income on the investment was £3.6m for the year (2019: £4.6m). There were net gains on investments of £0.8m (2019: net gains of £2.5m).

The charity had no fundraising activities requiring disclosure under S162A of the Charities Act 2011.

Total expenditure during the year was £20.3m (2019: £32.5). The decrease in expenditure reflects a 48% decrease in direct funding committed to Big Local areas of £14.6m (2019: £27.9m). The cost of delivery to areas increased by 26% to £3.9m (2019: £3.0m). A full list of the funding to Big Local areas is included in note 5.

The net decrease in funds for the year was £15.9m (2019: £25.4m). The total funds held at the year-end were £101.0m (2019: £116.9m).

Big Local Trust's investments

Investment strategy

Big Local Trust's original investment strategy objectives are:

- for the investment assets of the Big Local Trust (the fund) to provide the resources required by Big Local, and
- to manage the assets in a manner that maximises the impact of the funds to enable Big Local areas to extend the life of Big Local beyond 10 years and £1m for each area.

Making use of the scale and duration of Big Local, the original investment strategy aimed to provide a reasonable medium-term return while ensuring that at all times sufficient short-term funds were available to support spending.

After careful consideration, in November 2019, trustees agreed to change the implementation of the Big Local Trust investment strategy, from focusing on investment returns, to focusing on controlling risks.

This reflects the fact that the fund had achieved good investment returns in the years since it was established, enabling Big Local Trust to fulfil its original investment strategy objectives. In addition, as Big Local Trust moves towards the latter stages of the programme there is less time for the fund to recover from any market volatility. This is paired with the importance of financial certainty to the organisation and areas, to enable confident planning to the end. The primary investment objective now is to control investment risk to a level consistent with that necessary to achieve the returns available from good quality cash and near cash investments.

According to its trust deed, Big Local Trust is due to spend-out its endowment by February 2027. During the final years of its operation, a focus on controlling risk aims to ensure that the fund is protected from potential losses from higher-risk investment assets (which it might now have insufficient time to recover from), and that Big Local Trust has the ability to plan effectively, to make the most of the funds available for the benefit of Big Local areas and in line with the Big Local Trust deed.

Investment management

CCLA is the investment manager for Big Local Trust and works with the Local Trust's finance and investment committee to manage investments in line with the investment strategy, as agreed by the board.

The committee formally reviews the investment strategy once a year in line with the trust deed. The finance and investment committee includes two voluntary co-opted members, Serena Loudon and Matthew Brumsen (from 23 May 2019), who bring independent investment expertise to discussions.

Investment performance

The total value of Big Local Trust's investments, including income, as at 31 March 2020 was £132.5m (2019: £154.3m). The performance benchmark of the fund is Bank of England's Official Rate plus 1% per annum, so was +1.42% for 2019–20 (2019: +1.67%), and the overall returns for the year were +3.00% (2019: +4.50%). Investment performance for the year was in line with expectations.

Because of the change to the investment strategy in the third quarter, returns figures are not available for the full year for all investment assets. Full year returns figures for fixed interest were +0.43% (2019: +2.09%) and for cash and near cash were +0.80% (2019: +0.84%).

In the nine months to 31 December 2019, equities performed particularly well with returns of +23.34% (2019: +15.33%), property returns were +0.22% (2019: +6.82%), and returns on the CCLA Diversified Income Fund were +10.43% (2019: +6.49%).

Ethical and responsible investment

Trustees reviewed Big Local Trust's ethical and responsible investment policy in November 2019. Local Trust, acting as the corporate trustee of Big Local Trust, agreed to use CCLA's default ethical investment policy in the management of its investments. This policy has been developed in accordance with Charity Commission guidance (CC14), and trustees believe it represents an appropriate balance between aligning Big Local Trust's investments with its purposes and the delivery of good investment returns.

Our policy (as used by CCLA's COIF Charities Investment Fund) is to avoid investment in companies:

- producing landmines, cluster bombs and/or chemical or biological weapons
- classified as a tobacco producer (by MSCI, the global investment data provider)
- with significant (more than 10%) turnover relating to online gambling, the production of pornography or high interest rate lending.

Companies that continue, after persistent engagement, to violate international norms with regard to human rights, core employment standards, biodiversity, toxic waste and climate change disclosure will also be excluded.

In addition, Big Local Trust's finance and investment committee will consider participation in appropriate CCLA ethical engagement programmes that may result in divestments on a case-by-case basis. As a responsible investor, Big Local Trust supports CCLA's wider stewardship work. Big Local Trust is keen to invest in accordance with the UN Principles for Responsible Investment, and expects its investment manager to be a signatory to these principles.

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In November 2019, Local Trust became a founding signatory of the Funder Commitment on Climate Change, which aligns with our values. The manifesto includes a commitment to report annually on our progress against five goals: educate and learn; commit resources; integrate; steward our investments for a post-carbon future; and decarbonise our operations.

Distribution of returns on the investment

Under Big Local, 150 Big Local areas were each allocated £1m to spend over a 10-year period, based on each area's Big Local plan. The fund that provides these allocations and supports the delivery of the programme is managed centrally, with areas accessing funds over time as plans are delivered locally. Beyond providing £1m plan funding to each area, Local Trust has committed to ensure that each area will also receive a proportion of the net investment returns earned by the fund.

In September 2017, with several Big Local areas approaching full spend of their £1m, trustees made the decision to bring forward the distribution of that proportion of the returns that could be guaranteed at that date. Having considered the performance of the investment, trustees decided each Big Local area would receive an additional £105k from the returns generated from the original investment of £150m. This was added to the balance of each area's £1m. A further distribution of investment returns, of £50k per area, was agreed by the board in March 2019.

Grant making policy

Each Big Local area draws down funding by presenting plans to Local Trust for endorsement, setting out how they intend to address priorities identified by people in the area. Big Local areas appoint a locally trusted organisation to hold and be responsible for the funding. When plan funding is drawn down, locally trusted organisations receive an administration contribution of 5% of the grant.

Each grant we award is only to be used for the charitable purpose for which it is made, as described in each proposal or plan, and all grants are to help Big Local areas meet the Big Local outcomes. Locally trusted organisations are required to record all Big Local grants in their accounts as restricted funds.

Each area will receive:

- £1 million plus a contribution towards partnership running costs or grant administration (5% of the total spend) available once their Big Local plan is endorsed
- a fair proportion of net investment returns earned by the fund (an additional £105k per area was agreed by trustees in September 2017 and £50k in March 2020)
- any underspent or unused grant funding from the funds we offered to areas in the early years of Big Local (called Getting People Involved/Getting Started, Creating your Big Local plan and Marketplace), now available through the plan funding process
- travel and carer costs for residents to attend networking and learning events.

Local Trust as a locally trusted organisation

Local Trust acted as the locally trusted organisation for four Big Local areas that have been unable to identify a suitable organisation to fulfil this role during 2019–20; Palfrey, Wembley Central, W12 Together and Chinbrook Estate.

Big Local Trust retains the administration contribution of 5% for Local Trust acting as the locally trusted organisation, and in 2019–20 this totalled £0.7k (2019: £0.2k).

Social investments

Big Local areas are encouraged to be innovative in the ways they create positive social change and economic growth within their local areas through the use of social investment. Big Local partnerships team up with credit unions and other social investors within their local areas, opening up access to funding for individuals and small organisations which would otherwise not have access. These initiatives are presented as part of the Big Local partnership plans, and funding made available for delivery.

During 2019–20, Big Local Trust made £127k (2019: £140k) available for social investment. These programme-related investments are listed under note 11 and disclosed as a separate line on the face of the balance sheet. One of the social investments held by Big Local Trust, with Eastern Savings and Loans Credit Union, was found to be impaired, and an estimated £10k impairment has been recorded in these accounts, reducing the value of the social investments to £117k at the year end.

Big Local Trust's social investments and impairment policy is reviewed on an annual basis. An assessment is undertaken at the end of each financial year to determine the extent, if any, to which Big Local Trust's social investments have been impaired (reduced in value), to ensure that their value has not been overstated.

Constructive obligations

A constructive obligation between Big Local Trust and a locally trusted organisation is triggered when a grant (or other funding) offer letter is sent to a locally trusted organisation to notify them that a specific amount of funding has been endorsed for a stated period of time.

We record these constructive obligations, or grant commitments as creditors in the balance sheet of these accounts.

Big Local Trust's constructive obligations decreased from £39.9m in as at 31 March 2019 to £34.4m as at 31 March 2020, reflecting the increase in funding provided to the 150 Big Local areas that have been offered plan funding.

This decrease is also reflected in the grants payable figure in the statement of financial activities on page 24.

Financial planning

We undertake annual reviews of the budget to inform Big Local development, how funding is allocated and how areas are supported. The budget to 2027 is updated each year with actual spend and income and reforecasted annually. It includes estimates of constructive obligations (funding committed) to areas as we deliver plan funding.

Big Local Trust annual report and financial statements 1 April 2019 - 31 March 2020

The updated 15-year budget informs the investment strategy and a rolling two-year cash flow forecast is provided to CCLA to enable them to manage cashflow requirements of the programme. The cashflow proved to be accurate for 2019–20 as it has been every year since it was first prepared in 2012.

Reserves policy

Big Local Trust has an expendable endowment, received from the National Lottery Community Fund in 2012 and 2013, to be spent by 13 February 2027. All of Big Local Trust's funds are unrestricted. No funds had been designated or otherwise committed as at 31 March 2020 other than those identified elsewhere in the accounts.

Trustees consider that it is not necessary for Big Local Trust to specify a level of reserves beyond the significant level of funds held. The trust has processes in place to manage its funding over the period of the endowment, to ensure that the support costs, delivery costs and funding allocated to the 150 areas are spent in line with the requirements of the programme and the trust deed.

It is in the nature of an expendable endowment that funds are spent out over time. In the final years of Big Local, it may require a reserves policy to ensure sufficient funds are held to manage the close down of the programme in a managed and prudent way; however, this is not currently the case. As at 31 March 2020, Big Local Trust held total funds of £101.0m (2019: £116.9m). Within this, it has sufficient contingencies to cover any unforeseen costs; therefore, it is not currently appropriate for the trust to specify a reserves level.

Trustees review the Big Local Trust reserves policy annually.

Staff remuneration

Trustees consider remuneration, including the remuneration of the senior management team, annually. During 2019–20, Local Trust used an external consultancy to carry out benchmarking research, and trustees used this information as part of a review of staff salaries, including the salaries of key management personnel.

Trustees consider a cost of living increase for existing salaries, on an annual basis, after reviewing the consumer price index (CPI), retail price index (RPI) and new CPIH index for the previous twelve months and applying a median. A cost of living increase of 2.1% was agreed for 2019–20.

Pensions and auto enrolment

During 2019–20, all Local Trust staff were enrolled in the group personal pension scheme.

Local Trust currently contributes the equivalent of 10% of salary for each member of staff, which is more than the minimum legal requirement under auto-enrolment. Staff are encouraged to make a personal contribution, but this is not compulsory.

Principal risks

Local Trust has a detailed risk register, which is reviewed on a quarterly basis by the board, and every six months by the audit and risk committee. Significant new strategic, business and operational risks are brought to the attention of the audit and risk committee and the board as necessary.

Local Trust's risk register is reviewed and updated by senior managers regularly during the year.

The risk assessment process identified the following major risks during the year:

- Covid-19 pandemic significantly disrupts public life and the ability of Big Local areas to deliver Big Local programme
- Decisions on organisational future and legacy overtaken by Covid-19 pandemic
- Significant number of LTOs close or go into administration, enhanced by COVID19 pandemic
- Significant number of Big Local partnerships fail or stall as pressures increase on delivery side and/or areas run out of energy/momentum

Local Trust put measures in place to manage and monitor the likelihood of these risks, to minimise the financial and reputational impact they could have on Local Trust and Big Local Trust.

Governance and committees

Local Trust acts as the corporate trustee of Big Local Trust, in line with the Big Local Trust deed. Big Local Trust was registered as a charity in England and Wales on 15 February 2012 (charity number 1145916).

Local Trust's work is overseen by a board of trustees who meet on a quarterly basis. Our approach to governance is led by the chair of the Local Trust board and is based on:

- ensuring delivery of organisational purpose
- working effectively as individuals and as a team
- exercising effective control
- behaving with integrity
- being open and accountable

Trustees receive regular, timely reports which provide updates on Local Trust programmes of work and inform decision-making.

Trustees delegate responsibility for the day-to-day running of the charity to the chief executive.

Committees

During the year, we operated four trustee committees: finance and investment, audit and risk, programme delivery, and nominations and remuneration, to enable appropriate governance and oversight of these functions. For a period of time during the early stages of the pandemic a committee made up of the chairs of each of the formal committees of the board met regularly to receive reports on the management of the organisation's response to the crisis, and now only meets as and when required.

Trustee induction and training

All new trustees are taken through a structured induction. Trustees take advantage of a range of opportunities for training and development, including attendance at relevant conferences and networking events, and visits to Big Local areas. We also have an annual trustee away day, which trustees use to consider the strategic and long-term development of Big Local Trust.

The protector

The Big Local Trust deed provides for the appointment of a protector who has a fiduciary duty to ensure the integrity of the administration of the Big Local Trust and the propriety of its procedures, and if necessary report matters of serious concern to the National Lottery Community Fund as the founder or to the Charity Commission. Rosie Chapman has been the protector since September 2018.

Statement of trustee's responsibilities

In respect of the trustee's annual report and the financial statements

Focus of activities

The trustee has given due consideration to Charity Commission guidance on the operation of the public benefit requirement and is satisfied that the work of Big Local Trust meets that requirement. Big Local Trust's work in the year to 31 March 2020 focused on supporting the 150 Big Local areas to identify their priorities and to develop and deliver plans to address these priorities.

Responsibilities of the corporate trustee

Local Trust is corporate trustee of Big Local Trust and is responsible for preparing the trustee annual report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) that gives a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the net income or expenditure, for the year. In preparing the financial statements, the corporate trustee is required to:

- select suitable accounting policies and then apply them consistently
- observe the methods and principles in the charities Statement of Recommended Practice Charities SORP (FRS 102)
- make judgments and estimates that are reasonable and prudent
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements
- prepare the financial statements on a going concern basis, unless it is inappropriate to presume that the charity will continue in business.

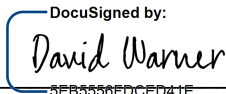
The corporate trustee is responsible for keeping accounting records that disclose, with reasonable accuracy at any time, the financial position of the charity. It is also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. The corporate trustee is responsible for the maintenance and integrity of the financial information included on the charity website. Legislation in the United Kingdom governing the preparation and dissemination of the financial statements and other information included in annual reports may differ from legislation in other jurisdictions.

The trustee has confirmed that so far as it is aware, there is no relevant audit information of which the charity's auditors are unaware, and that it has taken all the steps that it ought to have taken as a trustee in order to make itself aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Auditors

A resolution to appoint Moore Kingston Smith was proposed at the last annual general meeting.

Approved by the corporate trustee on 25 November 2020 and signed on their behalf by:

Signed  Date 27 November 2020

David Warner
Chair

Independent auditor's report to the trustees of Big Local Trust

Opinion

We have audited the financial statements of Big Local Trust for the year ended 31 March 2020 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2020, and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs(UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Big Local Trust annual report and financial statements 1 April 2019 - 31 March 2020

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities Act 2011 requires us to report to you if, in our opinion:

- the information given in the Trustees' Annual Report is inconsistent in any material respect with the financial statements; or
- the charity has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we required for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 20, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.

Big Local Trust annual report and financial statements 1 April 2019 - 31 March 2020

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Chapter 3 of Part 8 of the Charities Act 2011. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charity and charity's trustees as a body, for our audit work, for this report, or for the opinion we have formed.

Moore Kingston Smith LLP
.....

Date: 30 November 2020

Moore Kingston Smith, LLP, Statutory auditor

Devonshire House

60 Goswell Road

London

EC1M 7AD

Moore Kingston Smith LLP is eligible to act as auditor in terms of Section 1212 of the Companies Act 2006.

Big Local Trust annual report and financial statements 1 April 2019 - 31 March 2020

Statement of financial activities
for the year ended 31 March 2020

	Notes	Restricted 2020 £000	Unrestricted 2020 £000	Total 2020 £000	Total 2019 £000
Income from:					
Investments	2	-	3,563	3,563	4,520
Grants	3	-	-	-	30
Reimbursements from Local Trust		-	66	66	32
Other sources		-	1	1	16
Total income		-	3,630	3,630	4,598
Expenditure on:					
Raising funds:					
investment management charges		-	295	295	325
Charitable activities:					
grants payable	5	-	14,625	14,625	27,920
delivery to areas		-	3,850	3,850	3,062
learning to support the programme		15	1,562	1,577	1,223
Total expenditure	4	15	20,332	20,347	32,530
Net operating expenditure	7	(15)	(16,702)	(16,717)	(27,932)
Net gains/(losses) on investments		-	810	810	2,539
Net income/ (expenditure)		(15)	(15,892)	(15,907)	(25,393)
Reconciliation of funds:					
Total funds brought forward 1 April 2019		15	116,894	116,909	142,302
Total funds carried forward 31 March 2020		-	101,002	101,002	116,909

All amounts are related to continuing activities.

All gains and losses recognised are included in the statement of financial activities.

The accompanying notes, on pages 27 to 44, form part of these financial statements.

Big Local Trust annual report and financial statements 1 April 2019 - 31 March 2020

Balance sheet

as at 31 March 2020

	Notes	2020 £000	2019 £000
Fixed assets			
Tangible assets	8	30	32
Intangible assets	9	89	107
Investments	10 & 11	132,512	154,300
Social Investments	12	117	140
		<u>132,748</u>	<u>154,579</u>
Current assets			
Debtors	13	1,356	1,822
Investments		1,187	1,180
Cash at bank and in hand		1,087	148
Total current assets		<u>3,630</u>	<u>3,150</u>
Liabilities			
Creditors: amounts falling due within one year	14	<u>(28,861)</u>	<u>(32,169)</u>
Net current assets		<u>(25,231)</u>	<u>(29,019)</u>
Creditors: amounts falling due after one year	15	(6,515)	(8,651)
Net assets		<u>101,002</u>	<u>116,909</u>
Funds			
Restricted funds		-	15
Unrestricted funds		101,002	116,894
Total funds		<u>101,002</u>	<u>116,909</u>

The accompanying notes, on pages 27 to 44, form part of these financial statements.

Approved by the corporate trustee, authorised for issue on 25 November 2020 and signed on behalf of the trustee:

Signed  Date 27 November 2020

David Warner
Chair

Big Local Trust annual report and financial statements 1 April 2019 - 31 March 2020

Statement of cash flows

for the year to 31 March 2020

		2020	2019
Cash (outflow)/inflow from operating activities:	Notes	£000	£000
Net operating expenditure		(16,717)	(27,933)
Investment and other income received		(3,708)	(4,741)
Depreciation/amortisation of fixed assets		90	55
Decrease/(increase) in debtors		466	167
Increase in creditors		(5,444)	8,738
Investment management fees		(295)	(325)
Net cash (used in) operating activities		(25,608)	(24,039)
Cash flows from investing activities:			
Investment and other income received		3,708	4,741
Investment management fees		295	325
Payments to acquire tangible fixed assets		(59)	(123)
Payments to acquire social investments		-	(30)
Receipts from the sale of social investments		12	32
Payments to acquire fixed asset investments		(223,210)	(73,981)
Movements in investment cash balances		1,415	(512)
Receipts from sale of fixed asset investments		244,393	92,148
Net cash provided by investing activities		26,554	22,600
Change in cash and cash equivalents in the year		946	(1,439)
Change in cash and cash equivalents in the year		1,328	(1,439)
Cash and cash equivalents at 1 April 2019		946	2,767
Cash and cash equivalents at 31 March 2020	17	2,274	1,328
Analysis of cash and cash equivalents:		2020	2019
		£000	£000
Cash in hand		1,087	148
Notice deposits		1,187	1,180
		2,274	1,328

Notes to the accounts

for year to 31 March 2020

1. Accounting policies

a) Administrative information

Big Local Trust is a public benefit entity registered as a charity in England and Wales on 15 February 2012 (charity number 1145916). The ultimate controlling party of Big Local Trust is Local Trust, corporate trustee. Local Trust is a registered company (number 07833396) and registered charity (number 1147511).

The charity was established under its trust deed dated 13 February 2012.

The registered office of Big Local Trust and Local Trust is: CAN Mezzanine, 7 - 14 Great Dover Street, London SE1 4YR.

b) Basis of preparation

The financial statements are prepared on a going concern basis which assumes the charity will continue in operational existence for the foreseeable future. The trustees have considered the likely impact of the Covid-19 pandemic on the financial position of the charity and are aware that the charity is able to draw down on its expendable endowment to provide an appropriate response to the additional needs resulting from the pandemic where necessary.

After reviewing the charity's forecast and projections, the trustees have a reasonable expectation that it has adequate resources to continue in operational existence for the foreseeable future. The group therefore continues to adopt the going concern basis in preparing its consolidated financial statements.

The financial statements have been prepared under the historical cost convention, except that fixed asset investments are stated at market value, and in accordance with Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Charities Act 2011 and the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

The financial statements have been prepared to give a 'true and fair' view and departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved preparing accounts in accordance with FRS102 rather than SORP 2005 which has since been withdrawn.

c) Critical accounting judgements and key sources of estimation uncertainty

In the application of the accounting policies, trustees are required to make judgements, estimates, and assumptions about the carrying value of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historic experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

d) Income

Income is recognised in the period in which the charity is entitled to receipt, the amount can be measured reliably and receipt is probable. Income is deferred only when the charity has to fulfil conditions before becoming entitled to it or where the donor or funder has specified that the income is to be expended in a future accounting period.

e) Expenditure

Expenditure is included on an accruals basis for charitable activities and expenditure on raising funds.

Expenditure is allocated to a particular activity where the cost relates directly to that activity.

Grants payable are accounted for in full as liabilities when approved and notified to locally trusted organisations and Big Local areas, because Big Local areas would have a valid expectation that they would receive the grant as offered and accepted.

f) Allocation of support costs

Support costs are those costs which enable the raising of funds and which enable charitable activities to be carried out. These costs include finance, human resources and information technology.

Support costs are allocated across grant expenditure directly to areas, delivery to areas, learning to support the programme and governance on the basis of staff time spent undertaking an activity.

Direct governance costs are allocated on the basis of staff time spent undertaking an activity. The direct staff cost allocation for the period to 31 March 2020 was across delivery to areas and learning to support the programme.

g) Operating leases

Rentals under operating leases are charged on a straight-line basis over the lease term to the statement of financial activities, even if the payments are not made on such a basis. Benefits received and receivable as an incentive to sign an operating lease are similarly spread on a straight-line basis over the lease term.

h) Expenditure on raising funds

Expenditure on raising funds include investment management fees which are charged at 0.25% of the market value of the portfolio and are charged as they fall due to the statement of financial activities. The fee reduced to 0.20% from January 2020.

i) Tangible fixed assets depreciation and intangible fixed assets amortisation

All assets costing more than £1,000 are capitalised. Depreciation on tangible fixed assets (IT equipment and office furniture), and amortisation on intangible fixed assets (website and grant management system development), is provided to write off assets on a straight-line basis over their estimated useful economic life (three years).

j) Investments

Investments are included at their bid-price at the year-end. Gains and losses arising on the disposal of investments and the revaluation to market value are charged or credited to the statement of financial activities in the year.

*Big Local Trust annual report and financial statements 1 April 2019 - 31 March 2020***k) Social investments**

Big Local Trust makes programme-related social investments on behalf of Big Local areas. Big Local Trust receives annual dividends from the credit unions on behalf of the Big Local areas, at the same rate as the annual dividend paid to other corporate members.

Social investments are initially recognised at cost and are assessed for impairment on an annual basis.

l) Pension

Local Trust operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charity in an independently administered fund. The pension cost charge represents contributions payable under the scheme by the charity to the fund. The charity has no liability under the scheme other than for the payment of those contributions.

m) Grants payable

A 'constructive obligation' between Big Local Trust and a locally trusted organisation is triggered when a grant (or funding) offer letter is sent to a locally trusted organisation to notify them that a specified amount of funding has been endorsed for a stated period of time. Big Local Trust records these constructive obligations, or grants payable, as creditors in these accounts.

n) Financial instruments

Financial assets and financial liabilities are recognised when the charity becomes a party to the contractual provisions of the instrument. Additionally, all financial assets and liabilities are classified according to the substance of the contractual arrangements entered into.

Financial assets and liabilities are initially measured at transaction price (including transaction cost) and are subsequently re-measured where applicable at amortised cost except for investments, which are subsequently measured at fair value with gains and losses recognised in the statement of financial activities. Assets and liabilities held in a foreign currency are translated to GBP at the balance sheet date at an appropriate year-end exchange rate. There were no assets or liabilities held in foreign currency at 31 March 2020.

2. Investment income

	2020	2019
	£000	£000
Income on investments	3,438	4,433
Bank interest	99	63
Tax refunds	26	24
Total	3,563	4,520

3. Grant income

	2020	2019
	£000	£000
Total	-	30
	-	30

Big Local Trust received no grant income during the year ended 31 March 2020.

Big Local Trust annual report and financial statements 1 April 2019 - 31 March 2020

4. Expenditure

	Charitable activities						2020 Total	2019 Total
	Grant expenditure directly to areas	Delivery to areas	Learning to support the programme	Expenditure on raising funds	Governance	Support		
	£000	£000	£000	£000	£000	£000		
Direct costs								
Staff	-	735	550	-	-	502	1,787	1,372
Grants to areas								
Getting started	(5)	-	-	-	-	-	(5)	-
Big Local funding	13,477	-	-	-	-	-	13,477	26,142
Community travel and childcare	118	-	-	-	-	-	118	179
Area admin contribution	684	-	-	-	-	-	684	1,303
MyCommunity website	50	-	-	-	-	-	50	-
Area delivery costs	-	2,507	-	-	-	-	2,507	1,989
Programme development	-	-	445	-	-	-	445	357
Finance charges	-	-	-	295	-	-	295	325
Governance costs	-	-	-	-	34	-	34	34
Audit and financial advice	-	-	-	-	31	-	31	20
Professional fees	-	-	-	-	22	-	22	25
Communications and marketing	-	-	-	-	-	254	254	253
IT and Consultancy	-	-	-	-	-	246	246	218
Rent and office costs	-	-	-	-	-	322	322	258
Depreciation	-	-	-	-	-	80	80	55
Total costs	14,324	3,242	995	295	87	1,404	20,347	32,530
Allocated to charitable activities								
Support Costs	253	512	490	-	149	(1,404)	-	-
Governance costs (note 6)	48	96	92	-	(236)	-	-	-
Total expenditure 2020	14,625	3,850	1,577	295	-	-	20,347	-
Total expenditure 2019	27,920	3,062	1,223	325	-	-	-	32,530

Big Local Trust annual report and financial statements 1 April 2019 - 31 March 2020

4. Expenditure (continued)

Prior-year comparative	Charitable activities						2019 Total £000	2018 Total £000
	Grant expenditure directly to areas	Delivery to areas	Learning to support the programme	Expenditure on raising funds	Governance	Support		
	£000	£000	£000	£000	£000	£000		
Direct costs								
Staff	-	612	363	-	-	397	1,372	1,003
Grants to areas								
Big Local funding	26,142	-	-	-	-	-	26,142	24,055
Community travel and childcare	179	-	-	-	-	-	179	67
Area admin contribution	1,303	-	-	-	-	-	1,303	1,166
Grant funding for Star People	-	-	-	-	-	-	-	278
Grant Funding for Enterprising Communities	-	-	-	-	-	-	-	950
Area delivery costs	-	1,989	-	-	-	-	1,989	1,521
Programme development	-	-	357	-	-	-	357	68
Finance charges	-	-	-	325	-	-	325	381
Governance costs	-	-	-	-	34	-	34	76
Audit	-	-	-	-	20	-	20	24
Professional fees	-	-	-	-	25	-	25	98
Communications and marketing	-	-	-	-	-	253	253	138
IT and Consultancy	-	-	-	-	-	218	218	164
Rent and office costs	-	-	-	-	-	258	258	227
Depreciation	-	-	-	-	-	55	55	40
Total costs	27,624	2,601	720	325	79	1,181	32,530	30,256
Allocated to charitable activities								
Support Costs	250	388	424	-	119	(1,181)	-	-
Governance costs (note 6)	46	73	79	-	(198)	-	-	-
Total expenditure 2019	27,920	3,062	1,223	325	-	-	32,530	-
Total expenditure 2018	26,805	2,169	901	381	-	-	-	30,256

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5. Grants payable

Big Local area	Locally trusted organisation	New grants £000	Repayment of unspent grants £000	Closed grants £000	2020 Total £000	2019 Total £000
3 Together	Groundwork North East	-	-	-	-	485
Aberfeldy	Quaker Social Action	520	-	(24)	496	-
	Poplar Harca	-	-	-	-	73
Allenton	Enthusiam Trust	442	-	-	442	-
Ansley Village, New Arley and Old Arley (Leys Millionnaires)	Warwickshire Community and Voluntary Action	-	-	-	-	537
Arches Local	Red Zebra Community Solutions	-	(33)	(58)	(91)	-
	Starlings Support CIC	280	-	-	280	-
Barnfield	Plumcroft Primary School	-	-	(191)	(191)	-
	Greenwich Cooperative Development Agency (GCDA)	-	-	-	-	277
Barrow Island	Barrow Island Community Sports Trust	-	-	-	-	106
	Cumbria CVS	-	-	-	-	16
Barrowcliff	Groundwork North Yorkshire	-	(18)	(182)	(200)	220
	Community First Credit Union	-	-	-	-	196
Beechwood, Ballantyne and Bidston Village	Community Action Wirral	-	(40)	(22)	(62)	-
	Community Foundation for Lancashire and Merseyside	350	-	-	350	119
Birchfield	Birmingham Voluntary Service Council	302	-	-	302	-
Blackpool Revoe	Blackpool FC Community Trust	470	-	-	470	-
Bountagu	Enfield Children & Young People Service	-	(7)	-	(7)	(242)
	Community Voluntary Service for Broxbourne and East Herts	460	-	-	460	40
	Local Trust	-	-	-	-	(6)
Bourne Estate	Bournemouth Churches Housing Association	129	(76)	(158)	(105)	-
Bradley	Pendle Borough Council	-	-	-	-	462
Brereton	Support Staffordshire	-	-	-	-	414
Brinnington	Groundwork Manchester, Salford, Stockport and Trafford Limited	-	-	-	-	353
Broad Green Big Local	Asian Resource Centre	108	(41)	-	67	-
Brookside	Stirchley and Brookside Parish Council	-	-	-	-	387
Canvey Island Big Local	Essex Boys and Girls Clubs	-	(53)	(162)	(215)	201
Cars Estate	Colebridge Trust	270	(6)	-	264	-
Catton Grove	Voluntary Norfolk	-	(23)	(239)	(262)	-
	Oak Grove Community Church	-	-	-	-	268

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Big Local area	Locally trusted organisation	New grants £000	Repayment of unspent grants £000	Closed grants £000	2020 Total £000	2019 Total £000
CELL - Lynemouth, Cresswell, Ellington and Linton	YMCA Northumberland	533	(3)	(188)	342	-
Central Boston	Age UK Lincoln & South Lincolnshire	-	(16)	-	(16)	259
Central Jarrow	Shared Assets Ltd	2	-	-	2	-
	Groundwork South and North Tyneside	124	-	-	124	-
Chinbrook Estate	Voluntary Services Association Ltd	206	(14)	-	192	148
	Lewisham Disability Coalition	-	-	(175)	(175)	(45)
	Local Trust	10	-	-	10	-
Church Hill	Charles Lovell and Company Limited	208	-	-	208	100
Clapham Junction, West Battersea (Big Local SW11)	Providence House	-	-	-	-	325
Clarksfield, Greenacres and Littlemoor	Action Together CIO	-	-	-	-	262
Clubmoor	Liverpool CVS	435	-	-	435	150
	St Andrew's Community Network	-	(56)	-	(56)	92
	Shared Assets Ltd	-	-	(6)	(6)	6
Collyhurst	Manchester Communication Academy	13	-	-	13	-
Conniburrow Estate	Milton Keynes Community Foundation	-	(47)	(156)	(203)	290
Dartford	Red Zebra Community Solutions	-	(108)	-	(108)	381
	St Marys Greenhithe	75	-	-	75	190
	Community Links Bromley	44	-	-	44	-
	Healthy Living Centre Dartford	-	-	-	-	(73)
Dewsbury Moor	Dewsbury Moor Rugby League Club	-	(11)	-	(11)	876
Distington	Distington Big Local Limited	50	-	-	50	-
Dover Big Local	Red Zebra Solutions Limited	-	-	-	-	390
East Coseley	Dudley Community Voluntary Service	510	-	-	510	-
Eastern Sheppey	Swale Community and Voluntary Services	200	-	-	200	473
Elmton, Cresswell and Hodthorpe	Bassetlaw Community and Voluntary Service	366	-	-	366	42
Elthorne Estates	Caxton House Community Centre	330	-	-	330	-
Ewanrigg	Cumbria CVS (Ewanrigg)	524	-	(101)	423	(17)
Farley Hill	Age Concern Luton	-	-	-	-	(8)
Firs and Bromford	Worth Unlimited	117	(44)	-	73	110
Fratton	Community Action Hampshire	-	(61)	-	(61)	303

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Big Local area	Locally trusted organisation	New grants £000	Repayment of unspent grants £000	Closed grants £000	2020 Total £000	2019 Total £000
Gannow	Burnley, Pendle and Rossendale Community Voluntary Service	375	-	-	375	-
	Behavioural Insights Team	-	-	-	-	9
Gateshead	St Chad's Community Project	417	-	(220)	197	317
Gaunless Gateway	South Durham Enterprise Agency	-	-	-	-	334
Grassland Hasmoor	Grassland Hasmoor Futures Limited	338	-	-	338	-
Greatfield	Probe Hull Limited	384	-	-	384	-
	Begbie Traynor (Central) LLP	-	(1)	-	(1)	-
	Local Trust	-	(15)	-	(15)	-
	Hull and East Yorkshire Credit Union	-	-	-	-	(3)
Greenmoor	CNET - Bradford and District Community Empowerment Network Limited	-	-	-	-	466
Growing Together	Growing Together (Northampton)	67	(13)	-	54	-
Hackney Wick	Hackney Community Voluntary Services	-	-	(357)	(357)	-
	Crest Waltham Forest	-	-	-	-	457
Hanwell, Copley Close	E.A.S.E (Empowering Action and Social Esteem) Limited	600	(75)	-	525	-
Harefield, Midanbury and Thornhill Park (SO18)	Southampton Voluntary Services	-	(2)	(84)	(86)	-
	Training for Work in communities (TWICS)	-	-	-	-	370
Hateley Heath	SCIPS Limited	-	-	-	-	358
Heart of Pitsea	Basildon, Billericay & Wickford CVS	-	-	-	-	179
Heart of Sidley	Optivo	-	(35)	-	(35)	79
	Rother Voluntary Action	-	(37)	(68)	(105)	325
Heath Big Local	Uttoxeter Knights	-	-	-	-	154
Heston West	Groundwork South	-	-	(77)	(77)	-
	Berkeley Academy	226	-	-	226	237
Hill Top and Caldwell	Warwickshire CVA	582	(39)	(38)	505	-
Horsefair, Broadwaters and Greenhill (Big Local DY10)	PCC of Kidderminster East	544	(34)	(32)	478	131
	Vestia Community Trust	-	-	-	-	(67)
Inner East Preston	Preston City Council	-	-	(30)	(30)	323
	Emmaus Preston	-	-	-	-	73
Kingsbrook & Cauldwell	Community Voluntary Service Bedfordshire	-	(15)	(121)	(136)	408
Kirk Hallam	Kirk Hallam Community Technology & Sports College	-	-	-	-	83
	Nova Education Trust	-	-	-	-	255
Kirkholt	The Big Life Company	436	(65)	-	371	-
	Local Trust	-	(43)	-	(43)	-
Latch Ford	Torus 62	1,266	(44)	(536)	686	-
Lawrence Weston	Ambition Lawrence Weston	389	(11)	-	378	(12)

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Big Local area	Locally trusted organisation	New grants £000	Repayment of unspent grants £000	Closed grants £000	2020 Total £000	2019 Total £000
Leecliffe	Shared Assets Ltd	1	-	(5)	(4)	5
	Clarion Futures	-	(63)	-	(63)	461
Leigh West	Leigh Neighbours Partnership Board	-	-	-	-	569
Little Hulton	Shared Assets Ltd	2	-	-	2	-
Littlemoor	Dorset Community Action	255	(3)	(406)	(154)	543
	Groundwork South	-	(18)	(123)	(141)	-
London Road area of Broad Green	Asian Resource Centre	-	-	-	-	144
Mablethorpe, Trusthorpe and Sutton on Sea	Lincolnshire Community Foundation	-	-	-	-	486
Marsh & Micklefield	Buckinghamshire Community Foundation	-	(54)	(258)	(312)	-
	Chiltern Rangers CIC	-	-	-	-	281
Mossley	One Walsall	210	-	-	210	435
	Sneyd Community Association	-	-	-	-	(41)
Newington, Ramsgate	Red Zebra Community Solutions	-	-	(83)	(83)	80
	Starlings Support CIC	202	-	-	202	-
Noel Park Estate	Crest Waltham Forest	458	(14)	-	444	-
	Shared Assets Ltd	-	-	(4)	(4)	4
North Brixton	London Community Foundation	-	(31)	-	(31)	-
	Big Local Impact	-	-	-	-	177
North Cleethorpes	Voluntary Action North East Lincolnshire	434	(16)	-	418	-
North meets South	London Borough of Dagenham	-	-	(12)	(12)	-
North Ormesby	North Ormesby Development Company Limited	-	(8)	-	(8)	216
North West Ipswich	Community Action Suffolk	-	(18)	(91)	(109)	-
	Castle Hill Community Centre Trust	91	-	-	91	35
Northfleet North	Council for Voluntary Service North West Kent	-	(19)	-	(19)	317
Northwood	Community Foundations for Merseyside and Lancashire	314	-	-	314	-
	Optivo	-	(32)	(73)	(105)	-
Palfrey	Local Trust	5	-	(5)	-	-
	Manor Farm Community Association	145	-	-	145	-
	One Walsall	93	-	-	93	-
	Palfrey Community Association	-	-	-	-	55
Par Bay	Eden Project Campaigns Ltd	222	(76)	(70)	76	159
	Shared Assets Ltd	3	-	(7)	(4)	7
Peabody Avenue	Thamesbank Centre	-	(10)	(266)	(276)	344
	Quaker Social Action	93	-	-	93	-
PEACH	Custom House & Canning Town Renewal Project	92	(6)	-	86	-

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Big Local area	Locally trusted organisation	New grants £000	Repayment of unspent grants £000	Closed grants £000	2020 Total £000	2019 Total £000
Podsmead	Gloucestershire Credit Union	391	(56)	(94)	241	-
	GL Communities	108	-	-	108	-
Prospect Estate	Rushmoor Borough Council	389	(39)	(73)	277	-
Radstock and Westfield	Bath and North East Somerset Carers' Centre	48	-	-	48	529
	Westfield Parish Council	-	-	-	-	(138)
Ramsey	Ramsey Neighbourhoods Trust	484	(41)	-	443	-
Rastrick	Community Foundation for Calderdale	522	(44)	-	478	327
Ravensthorpe and Westwood	Cross Keys Homes	-	-	-	-	398
Ridge Hill	New Charter Housing Trust Group	-	-	-	-	362
Riverside Community	Thurrock Lifestyle Solutions	-	(37)	-	(37)	517
Roseworth Ward	Catalyst Stockton	-	-	(44)	(44)	395
Rudheath and Witton	Groundwork CLM	-	-	-	-	417
Sale West	Irwell Valley Housing Association	407	(23)	(104)	280	-
Scotlands and Bushbury Hill	Bushbury Hill Estate Management Board	-	-	-	-	269
Selby Town	Selby District AVS	-	(77)	-	(77)	240
Shadsworth with Whitebirk	Blackburn with Darwen Healthy Living	30	-	(54)	(24)	342
	Blackburn with Darwen Community Voluntary Service	-	-	-	-	42
Slade Green	Howbury Friends	21	-	-	21	-
Somers Town	Voluntary Action Camden	-	-	-	-	(24)
	Working Men's College	-	-	-	-	224
Sompting	Adur Voluntary Action	-	-	(152)	(152)	-
	Community Works	-	-	-	-	201
South Bermondsey	United St Saviour's Charity	-	-	-	-	281
St James St	Crest Waltham Forest	598	(21)	(139)	438	-
St Matthews Estate	Street Games	-	-	-	-	(5)
Stoke North	YMCA North Staffordshire	-	-	-	-	-
Three Parishes	Oswestry Community Action	175	(5)	(83)	87	456
Thurcroft	Rotherham Federation of Communities Ltd	-	-	-	-	201
Thurnscoe	Station House Community Association Limited	464	-	-	464	-
	Barnsley Community Build	-	-	(129)	(129)	-
Toothill	Swindon Borough Council	-	-	-	-	766
W12 Together	CommUNITY Barnet	212	-	-	212	-
Wargrave	Helena Partnerships Limited	-	-	(54)	(54)	(59)
	Torus Foundation	357	-	-	357	-
Warsop Parish	Mansfield CVS	-	-	-	-	360
Warwick Ahead	Local Trust	2	-	-	2	-
	Nove Wakefield District Limited	-	-	-	-	295
Wecock Farm	Havant Borough Council	-	-	-	-	35

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Big Local area	Locally trusted organisation	New grants £000	Repayment of unspent grants £000	Closed grants £000	2020 Total £000	2019 Total £000
Wembley Central	Landau Morley LLP	-	(1)	(78)	(79)	123
	Local Trust	10	-	-	10	-
	CommUNITY Barnet	83	-	-	83	-
West End Morecambe	Lancaster CVS	283	-	-	283	132
Westfield Estate	Beighton Village Development Trust	-	-	-	-	635
Whitleigh	Whitleigh Primary and Sir John Hunt Community Sports College	516	(71)	(190)	255	-
Whitley	Berkshire Community Foundation	-	-	(76)	(76)	277
Whitley Bay	New Prospects Association Ltd	462	-	-	462	(50)
William Morris	Crest Waltham Forest	-	-	-	-	(38)
Windmill Hill	Groundwork CLM	-	(7)	(41)	(48)	293
Winterton	Voluntary Action North Lincolnshire	464	(20)	(102)	342	-
Withernsea	Begbie Traynor (Central) LLP	-	(3)	-	(3)	-
	Local Trust	-	(35)	-	(35)	-
	Hull and East Yorkshire Credit Union	-	-	-	-	69
Woodlands Speaks	Woodlands Speaks	472	-	(189)	283	-
Woolavington and Puriton Villages Together	SHAL Housing Ltd	-	-	-	-	597
World's End Estate and Lots Road Area	St Mary Abbots Rehabilitation and Training (SMART)	-	-	(91)	(91)	124
	Quaker Social Action	186	-	-	186	-
Wormholt and White City	Local Trust	-	-	-	-	18
Wormley & Turnford	Community Voluntary Service for Broxbourne and East Herts	-	-	(274)	(274)	618
	Subtotal of Big Local grants	22,006	(1,934)	(6,595)	13,477	26,142

Other grants

Getting Started	(5)	-
MyCommunity website	50	-
Residents' travel and childcare	118	179
Area admin contributions	684	1,303
Support and governance costs	301	296
Total grants payable	14,625	27,920

In January 2020, the insolvency of Hull and East Yorkshire Community Foundation (HEYCF), which had gone into administration in December 2015, was finalised. HEYCF was the locally trusted organisation for two Big Local areas, Greatfield and Withernsea. A final dividend of £4k was received in January 2020, from the liquidator Begbies Traynor, leaving £55k to be covered by funds set aside by Big Local Trust.

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In April 2019, Palfrey Community Association, the locally trusted organisation for Palfrey Big Local, went into administration while holding up to an estimated £75k cash of Big Local funds. Big Local Trust is an unsecured creditor for the funding and the administration process is ongoing.

6. Governance costs

Total governance costs of £236k (2019: £198k) consist of direct governance costs of £87k (2019: £79k) and indirect costs of £149k (2019: £119k). Indirect governance costs are an apportionment of staffing and other support costs, calculated on the basis of staff time spent. This is in accordance with our accounting policies as outlined in note 1(f) to the accounts.

7. Net operating expenditure for the year

This is stated after charging:

	2020	2019
	£000	£000
Depreciation and amortisation	80	55
Impairment of social investments	10	
Auditor's remuneration (including VAT):		
- <i>in respect of current year audit</i>	19	19
- <i>in respect of current year non-audit</i>	-	1
- <i>in respect of prior year</i>	7	-
Financial advice	5	-
Investment manager's fees	295	325
Legal and professional fees	22	25
Operating lease charges	-	-
Licence fees	146	96

8. Tangible fixed assets

	2020			2019
	Office refurbishment	IT equipment	Total	Total
	£000	£000	£000	£000
Cost				
Balance brought forward	24	145	169	147
Additions	-	17	17	22
Balance carried forward	24	162	186	169
Depreciation				
Balance brought forward	10	127	137	123
Charge for year	8	11	19	14
Balance carried forward	18	138	156	137
Net book value				
Brought forward	14	18	32	24
Carried forward	6	24	30	32

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9. Intangible fixed assets

	2020	2019
	Total	Total
	£000	£000
Cost		
Balance brought forward	282	181
Additions	43	101
Balance carried forward	<u>325</u>	<u>282</u>
Amortisation		
Balance brought forward	175	134
Charge for year	61	41
Balance carried forward	<u>236</u>	<u>175</u>
Net book value		
Brought forward	107	47
Carried forward	<u>89</u>	<u>107</u>

Intangible fixed assets include development of Big Local Trust's grant management system, website and area assessment tool.

10. Investments

	2020	2019
	£000	£000
At 1 April 2019	152,395	168,023
Purchases at cost	223,210	73,981
Disposal proceeds	(244,393)	(92,148)
Net investment gains/(loss)	810	2,539
At 31 March 2020	<u>132,022</u>	<u>152,395</u>
Capital and revenue cash balance	490	1,905
Total	<u>132,512</u>	<u>154,300</u>

11. Investments by type and location of fund

	2020	2020	2020	2019	2019	2019
	UK	Overseas	Total	UK	Overseas	Total
	£000	£000	£000	£000	£000	£000
Equity	-	-	-	5,604	22,479	28,083
Fixed interest	38,837	-	38,837	55,406	-	55,406
Property	-	-	-	15,115	-	15,115
Cash	93,675	-	93,675	52,199	-	52,199
Multi-asset fund	-	-	-	3,497	-	3,497
Total	<u>132,512</u>	<u>-</u>	<u>132,512</u>	<u>131,821</u>	<u>22,479</u>	<u>154,300</u>

The total book cost of investments held at 31 March 2020 was £133,662k (2019: £146,112k).

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12. Social investment assets

Big Local area	Credit union	Original amount	Repayments	Impairments	Funds at 31 March 2020
2015–16					
East Coseley	Castle and Crystal Credit Union	15	-	-	15
North West Ipswich	Eastern Savings and Loans Credit Union	20	-	(10)	10
Subtotal		35	-	(10)	25
2016–17					
Rudheath and Witton	Key Fund loan	2	(1)	-	1
Goldthorpe with Bolton on Dearne	South Yorkshire Credit Union	-	-	-	-
St Oswald and Netherton	Knowsley Mutual Credit Union	13	-	-	13
Grace Mary to Lion Farm	6Towns Credit Union	-	-	-	-
Subtotal		15	(1)	-	14
2017–18					
Three Parishes (for Oswestry Station Trust)	Key Fund loan	60	(12)	-	48
Subtotal		60	(12)	-	48
2018–19					
Withernsea	Hull & East Yorkshire Credit Union	30	-	-	30
Subtotal		30	-	-	30
		-	-	-	-
Cumulative totals		140	(13)	(10)	117
Total Key Fund loan balance		62	(13)	-	49

13. Debtors

	2020 £000	2019 £000
Trade debtors	295	658
Amounts due from Local Trust	6	5
Prepayments	155	115
Accrued income	900	1,044
Total	1,356	1,822

Debtors as at 31 March 2020 include £50k in amounts due after more than one year, being prepayment of venue hire for the annual Big Local Connects event which will take place to July 2021.

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14. Creditors: amounts falling due within one year

	2020	2019
	£000	£000
Grant commitments	27,877	31,251
Trade creditors	833	785
Accruals	90	91
Social security and other taxation	44	27
Pension payments due	17	15
Total	28,861	32,169

15. Creditors: amounts falling due after one year

	2020	2019
	£000	£000
Grant commitments	6,515	8,651
Total	6,515	8,651

16. Grant commitments

	2020	2019
	£000	£000
Grant commitments b/fwd	39,902	31,685
New commitments in the year	22,006	30,107
Area admin contribution	684	1,303
Commitments settled in the year	(19,671)	(19,228)
Commitments reversed in the year	(8,529)	(3,965)
Grant commitments c/fwd	34,392	39,902

17. Analysis of changes in net debt

	At 1 April 2019	Cash flows	At 31 March 2020
	£000	£000	£000
Cash	148	939	1,087
Cash equivalents	1,180	7	1,187
Overdraft facility repayable on demand	-	-	-
Total	1,328	946	2,274

18. Operating leases

	2020	2019
	£000	£000
Land and buildings, due in less than 1 year	74	73
Land and buildings, due in 2 to 5 years	-	-
Land and buildings, due after 5 years	-	-

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Big Local Trust has a licence to occupy office space at CAN Mezzanine, Borough. Future commitments in relation to this lease are noted above.

19. Staff costs and numbers

	2020	2019
	£000	£000
Wages and salaries	1,266	980
Social security and other taxes	123	78
Pension	201	153
Other staff costs	197	161
Total	1,787	1,372

Trustees are responsible for setting overall remuneration levels for staff, with recommendations being made to Board as part of the budget approval process.

Trustees recognise the importance of valuing staff that need to effectively and appropriately manage the endowment, the programme, grants and social investment into 150 areas and the contracts/grants of those delivering national support, research and evaluation.

Staff are jointly employed by Big Local Trust and Local Trust. The average number of employees during the year was 31 (2019: 26).

In line with NCVO's Inquiry into Senior Executive Pay (2014), we publish details of our senior management's pay and the ratio between the highest, median and lowest salaries as detailed below.

Four employees, who were also the key management personnel, were remunerated over £60k in the year (2019: two employees); Margaret Bolton (director of policy) and James Goodman (director of partnerships), Matt Leach (chief executive), and Jayne Entwistle (head of area support).

Senior salaries	Annual salary £000	Total pay before tax £000	Total employer's National Insurance £000	Total employer's pension incl salary exchange £000	2020 Total cost £000
2020					
Margaret Bolton	77	69	8	17	94
Jayne Entwistle	59	61	7	7	75
James Goodman	77	71	9	7	87
Matt Leach	103	99	12	16	127
Rachel Rowney	68	40	4	11	55
		340	40	58	438
2019					
Margaret Bolton	72	49	5	8	62
Jayne Entwistle	58	31	3	4	38
Matt Leach	95	90	11	14	115
Rachel Rowney	74	70	9	10	89
		240	28	36	304

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As at 31 March 2020, the highest full time gross salary was £103k (2019: £95K), the median was £36k (2019: £35k) (ratio 2.9 to 1 between highest and median) and the lowest full-time salary was £20k (2019: £22k) (ratio 5.1 to 1 between highest and lowest).

Local Trust is a London Living Wage accredited employer, and all our staff and contractors are paid at least the London Living Wage.

20. Volunteers

Big Local relies on people getting involved in making their areas better places to live. Over 1,600 people directly participate as partnership members across the 150 Big Local areas. Partnership members include representatives from local organisations, councils and businesses but a vast majority are volunteer residents (73%) who give of their own time to help lead Big Local in their areas.

21. Pension

We offer staff the opportunity to join a defined contribution Group Personal Pension Plan ('the scheme'). Monthly contributions to the scheme are invested in personal pension plans with an insurance company (Scottish Widows). Big Local Trust's contribution to the scheme is based on 10% of the employee's basic annual salary, plus an amount equal to the saving Big Local Trust makes under the salary exchange system from the employer National Insurance contribution; there is no minimum contribution for staff although they are encouraged to contribute.

Pension contributions made by Big Local Trust to the scheme during the year were £146k (2019: £110k) for 40 employees (2019: 28). Employee contributions, made through our salary exchange scheme, were £55k (2019: £44k). As at 31 March 2020, Big Local Trust owed £17k (2019: £15k) to the scheme relating to March pension payments: the amount due was settled on time during April 2020

22. Trustees' remuneration, benefits and expenses

Trustees received no remuneration. Twelve trustees received reimbursements for travel costs during the period totalling £15k (2019: 12 trustees received £5k). Trustee training expenses during the period were £3k (2019: £3k). There were no trustee recruitment costs during the period (2019: £2k).

23. Big Local Trust protector

Protector fees and expenses of £16k were payable during the period (2019: £8k). Fees were lower during 2019 because the new protector was appointed part-way through the year.

24. Related party transactions

During the period April 2019 to March 2020, Local Trust paid Big Local Trust £66k for staff time and expenses spent on Local Trust activities, that were initially paid for through Big Local Trust (2019: £32k). Big Local Trust had an outstanding debtor balance with Local Trust of £6k as at 31 March 2020 (2019: £5k).

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Benjamin Lee is trustee of Local Trust and a director of the National Association for Neighbourhood Management. Big Local Trust paid the National Association for Neighbourhood Management £nil (2019: £46k) for delivery of learning and networking events during the period. At 31 March 2020, Big Local Trust owed the National Association for Neighbourhood Management a balance of £nil (2019: £20k).

David Warner is a trustee of Local Trust and an associate of IVAR. Local Trust has contracted IVAR and Just Ideas to work on evaluation and learning support for the Community Leadership Academy, between October 2019 and April 2022, with a total contract value of £179.6k. David has worked as a consultant for the National Lottery Community Fund, which established Big Local Trust with its endowment. David is also a trustee of CaVCA in Scarborough, who have done some work for Selby Big Local during 2019–20. Big Local Trust paid IVAR £12k (2019: £15k) for evaluation and learning support during the period. At 31 March 2020, Big Local Trust owed IVAR a balance of £12k (2019: £nil)

Peter Mills is a trustee of Local Trust and is a director of Brand Ethos Limited which has contracts for work with UnLtd, a delivery partner of Local Trust, although this activity is unrelated to his role as trustee at Local Trust. Local Trust has a grant agreement with UnLtd, for the delivery of £1.9m, which was committed in December 2017, and runs from 1 January 2018 to 31 December 2020. At 31 March 2020, Big Local Trust owed UnLtd a balance of £478k (2019: £1.1m). This has been reported as a creditor (grant commitments) in the balance sheet, as amounts falling due within one year (see note 14 to the accounts).

25. Financial instruments

Carrying values of financial assets and liabilities at 31 March:

	2020	2019
	£000	£000
Financial assets measured at amortised cost (a)	3,475	3,035
Financial assets measured at fair value (b)	132,630	154,440
Financial liabilities measured at amortised cost (c)	35,332	40,794

- (a) Financial assets measured at amortised cost include all debtors (excluding prepayments), cash in hand, and notice deposits.
- (b) Financial assets measured at fair value include all fixed asset investments (including social investments).
- (c) Financial liabilities measured at amortised cost include all liabilities excluding amounts due for tax and social security.
- (d) Interest recognised in the statement of financial activities on assets held at amortised cost during 2020 was £90k (2019: £70). Dividends and interest recognised in the statement of financial activities on assets held at fair value was £3.5m (2019: £4.5m).

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Charity details

Big Local Trust

Big Local Trust is registered charity number 1145916.

Local Trust

Local Trust is the corporate trustee (parent entity) of Big Local Trust. Local Trust is registered company number 07833396 and registered charity number 1147511.

Copies of the consolidated accounts for Local Trust, including Big Local Trust, are available from the Local Trust website at <http://localtrust.org.uk/about-us/finance/>

Principal address of Big Local Trust and Local Trust

CAN Mezzanine, 7-14 Great Dover Street, London SE1 4YR

The trustees of Local Trust are:

Miatta Fahnbulleh (from 21 November 2019)

Sahil Khan

Benjamin Lee

Jeannette Lichner

Caroline Macfarland (from 21 November 2019)

Karen Mellanby

Peter Mills

Nicola Pollock

John Kevin Sugrue (chair to 21 November 2019)

Bob Thust

David Warner (chair from 21 November 2019)

Rich Wilson

Programme delivery committee

Sahil Khan

Benjamin Lee

Karen Mellanby

Peter Mills (chair)

Caroline Macfarland (from November 2019)

John Kevin Sugrue (ex officio member to 21 November 2019)

David Warner (ex officio member from 21 November 2019)

Finance and investment committee

Matthew Brumsen (co-optee with investment expertise from 22 May 2019)

Benjamin Lee

Serena Loudon (co-optee with investment expertise)

Nicola Pollock (chair)

John Kevin Sugrue (ex officio member to 21 November 2019)

Bob Thust

David Warner (ex officio member from 21 November 2019)

Richard Wilson

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Audit and risk committee

Jeannette Lichner (chair)

Peter Mills

John Kevin Sugrue (ex officio member to 21 November 2019)

David Warner (ex officio member from 21 November 2019)

Nominations and remuneration committee members

Miatta Fahnbulleh (from 21 November 2019)

Jeannette Lichner

Peter Mills (to 21 November 2019)

John Kevin Sugrue (ex officio member to 21 November 2019)

David Warner (chair)

Chairs Covid-19 Response committee

Jeannette Lichner (from 25 March 2020)

Peter Mills (from 25 March 2020)

Nicola Pollock (from 25 March 2020)

David Warner (chair) (from 25 March 2020)

Chief executive of Local Trust

Matt Leach

Protector of Big Local Trust

Rosie Chapman

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Advisors

Auditor

Moore Kingston Smith LLP
Devonshire House
60 Goswell Road
London
EC1M 7AD

Solicitor

Withers LLP
16 Old Bailey
London EC4M 7EG

Banker

National Westminster Bank PLC
250 Regent Street
London W1B 3BN

Investment manager

CCLA
Senator House
85 Queen Victoria Street
London EC4V 4ET

Custodian

HSBC Bank Plc
8 Canada Square
London E14 5HQ

History and background

The relationship between Big Local Trust, Local Trust and the National Lottery Community Fund

Big Local Trust was established by Local Trust and the National Lottery Community Fund (formerly the Big Lottery Fund).

Big Local Trust is an unincorporated charity governed by a trust deed dated 13 February 2012 and deeds of amendment dated 5 June 2013 and 23 July 2018. Big Local Trust was registered with the Charity Commission on 15 February 2012.

Local Trust is the corporate trustee of Big Local Trust. Big Local Trust funds the Big Local programme. All the activities of Big Local Trust are promoted under the Local Trust and Big Local brands.

Objects of Local Trust

The objects as stipulated in the Local Trust articles of association are:

'... to undertake, do and perform all things the company shall consider expedient to develop the capacity and skills (including the enterprise skills) of members of socially and economically or socially disadvantaged communities in the United Kingdom in such a way that they are better able to identify, and help meet, their needs as individuals and to improve the communities in which they live, in particular by (but not limited to) local action projects, research, evaluation and policy analysis, making grants and social investments to individuals, local enterprises and communities, thereby promoting short term and long term change and the relief of unemployment.'

Objects of Big Local Trust

The Big Local Trust deed was amended in 2018. The revised objects of the charity are laid out in the trust deed (paragraph 5), as follows:

5.1. The Objects of the charity are:

- (a) the advancement of community development; and
- (b) the relief of unemployment; for the benefit of the public, in particular, but without limitation, in the localities in each region specified in Schedule 6.

5.2. Objects 5.1(a) and 5.1(b) are to be achieved in particular, but without limitation, by:

- (a) making Distributions to Recipients; and
- (b) conducting research and disseminating the useful results of such research.

5.3. The Distributions referred to in clause 5.2 should be made so as to develop the capacity and skills of the members of socially and economically disadvantaged communities, for the benefit of the public, in such a way that they are better able:

- (a) to identify, and help meet, their needs; and
- (b) to participate more fully in society.'

About the Big Local programme

Big Local Trust carries out its objects through the Big Local programme, a National Lottery Community Fund funded programme which, between 2010–12, committed £1m of grant funding to each of 150 communities and neighbourhoods across England. The funding has to be spent by the expiry of the Trust in 2026–27.

The £217m originally provided to establish the Big Local programme is the biggest ever single-purpose National Lottery-funded endowment, and the largest ever investment by a UK grant-funder in place-based, resident-led change. As a result of the careful management of the original endowment, by the conclusion of the programme up to £270m will have been invested in support of community-based, resident-led change.

Big Local seeks to put power, resources and decision-making into the hands of local communities, to enable them to transform and improve their lives and the places in which they live. Central to the design of the programme is a belief that when resources and decision making are transferred to local communities, they have the most impact where they reflect the following key principles:

- Long term – providing certainty and continuity, over a decade or more where possible
- Resident-led – building confidence and capacity amongst those wanting to make a difference to their community and their local area
- Unconditional – enabling residents to spend on their own terms and in their own time, on the projects they judge to be most important to them
- Patient and non-judgemental – giving communities with the time and opportunity to learn, make mistakes, resolve disagreements and overcome challenges for themselves, on their way to achieving their ambitions
- Accompanied by light touch support – to help communities to build the confidence and capability to make the most of the opportunities available to them, whilst not constraining their own ambition and initiative

One of the key legacy ambitions from the programme, reflecting the wishes of our Founder, is that others should benefit from the learning generated by the Big Local programme. As a consequence, Local Trust is investing significantly in sharing insight and learning gained from Big Local as widely as possible. This includes learning around the design and delivery of the programme; insight generated from the data we collect and have access to; and – importantly – the experiences and voices of residents in Big Local areas themselves.

Selection of Big Local areas

The National Lottery Community Fund selected the 150 areas based on the amount of National Lottery Community Fund and other Lottery funding to each local authority area compared to population and deprivation levels; rural versus urban spread; geographic spread across the region; and the absence of substantial non-Lottery funding. Their selection of areas included discussions with people and organisations in each area from the local authority and the local voluntary and community sector.

Big Local outcomes

The four outcomes set by the National Lottery Community Fund for the Big Local programme, which are shared with Big Local areas are that:

- communities will be better able to identify local needs and take action in response to them
- people will have increased skills and confidence so that they can continue to identify and respond to local needs in the future

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- the community will make a difference to the needs it prioritises
- people will feel that their area is an even better place to live.

Annual statement by the Protector of Big Local Trust

Protector's Statement

Background

Big Local Trust (Big Local) is an unincorporated charity, established in 2012. Its founder is the National Lottery Community Fund (NLCF). The Fund invested £217m in setting up and endowing Big Local to commit over £1m to 150 neighbourhoods across England, and this funding was provided on the basis that it is spent over 10 to 15 years at the communities' own chosen pace, and on their own plans and priorities.

Local Trust (the Trust) is the sole corporate trustee of Big Local, which is in turn controlled by a board of directors (trustees) who meet regularly. The board delegates the day-to-day running of the Trust to the chief executive.

Big Local operates in accordance with a Trust Deed between the Fund and Local Trust made originally on 13 February 2012 (and subsequently amended, most recently on 23 July 2018).

The Trust Deed provides that Big Local must have a Protector. I was appointed by Local Trust to this role at the end of September 2018, in line with the Trust Deed and in consultation with NLCF for a period of three years.

Purpose and functions

The function of the Protector is set out in the Trust Deed. The role's primary purpose is to ensure that decisions taken by Big Local are within the scope of the Trust Deed and are reached in accordance with the principles of good governance.

As Protector, I am not involved in Big Local's decision-making and I am not a trustee of either Big Local Trust or Local Trust.

I receive papers for all board and committee meetings, and I have a right to attend any of those meetings. I must report any matters of serious concern that I come across to the Fund or to the Charity Commission. Big Local are also required to get the Protector's consent, which can also be withheld, in some limited circumstances. Such circumstances primarily relate to procurement limits and amendments to the Trust Deed.

I am required to produce an annual statement in relation to the Protector's work each year in the Trust's annual report. Where appropriate, this statement identifies any areas of administration, which require improvement and the steps that might be taken by Big Local in response.

How I discharged the Protector function

This was my first full year in the role since my appointment in September 2018. During the year, and prior to the Covid-19 pandemic-related restrictions, I visited eight Big Local areas, accompanying Local Trust's chief executive, except where stated:

- North Cleethorpes Big Local and Winterton Big Local with Local Trust's previous Chair
- Dover Big Local with Local Trust's Board
- Woodlands Speaks Big Local (Doncaster)
- Fishwick and St Matthews Big Local (Preston)
- Marsh and Micklefield Big Local (High Wycombe)
- Thurcroft Big Local (Rotherham)
- Whitley Bay Big Local.

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As with last year, I was impressed by the sheer variety of Big Local areas and the breadth of their work, ranging from significant capital projects through to an immense array of activities, events and support. I was also once again struck by the dedication, enthusiasm and commitment of all of those that I spoke to on these visits, and the seriousness of their approach to the funding to ensure the money is properly used.

I attended the Big Local Connects event held in September 2019, which brought together residents and people involved from the 150 Big Local areas. I commend Local Trust's staff for their work in the event's conception, design and outputs.

I have received papers for all the Board and committee meetings that have been held during the year and, where appropriate, I have made comments on these papers, either in person or in writing. In particular, I attended four Board meetings this year, and the Board away day that was held in January. I also attended various committee meetings, including two meetings, respectively, of the finance and investment committee, programme delivery committee and audit and risk committee.

Covid-19

At the end of the year, the Covid-19 pandemic hit the country. At the beginning of March, Local Trust convened a special meeting of its audit and risk committee to discuss Local Trust's Covid-19 response plan, which was subsequently endorsed by the Trust's Board and implemented by the staff team. The plan described actions to allow staff to carry on working and to maintain effective support to the Big Local areas. The plan included instigating a weekly meeting of the Committee Chairs, which I also attended during the period of lockdown. The speed at which the Trust's staff reacted, and the prescience of their response plan was impressive and something that was far ahead of some other organisations that I have encountered.

At the time of writing, the pandemic continues to cause significant disruption to Big Local areas and to the Locally Trusted Organisations¹ (LTOs) that support them. In that context, the Trust's work in reviewing each LTO's financial robustness has provided assurance regarding the Big Local funds, especially as many LTOs (half of which are small to medium-sized charities) may be at risk from an extended period of disruption to their operations. The formalisation of the amount of funding that can be drawn down by LTOs has also reduced the risks to the funds. More positively, the Trust has found that the majority of areas have continued to deliver Big Local in some form, and the resilience of the partnerships and their adaptability has been a feature of this period.

Local Trust's strategy to 2026–27

During the year Local Trust's Board discussed and agreed a new organisational strategy for 2020 to 2026–27 (largely drafted prior to Covid-19), with the new strategy declaring the Big Local funding programmes as central to the Trust's work until the programme's conclusion. As part of the strategy forming process, the Board also decided to utilise favourable investment returns on the Big Local endowment to allocate an additional one-off sum of £50,000 to each Big Local partnership area over and above the already committed funding.

I was engaged in the strategy forming process. I am satisfied that the new strategy remains true to and is consistent with Big Local's Trust Deed, and that the first call for the remaining Big Local funding is meeting commitments to the Big Local areas (which includes the original endowment plus the additional allocation of surplus made in 2017 and this year).

¹ Locally Trusted Organisations are organisations chosen by a Big Local partnership to administer and account for the distribution of its funding, and/or deliver activities or services on behalf of the Big Local partnership.

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I have also noted that while the accompanying business plan will have to be significantly amended as the nature and scale of the pandemic becomes clearer, there is a clear framework and baseline in place to provide a focus for Big Local and Local Trust's future work.

Protector's consent

As Protector, I was not asked to give specific consent to any changes to Big Local's articles or Trust Deed during the period. However, the Trust did consult me on a proposal to link Local Trust and Big Local Trust for reporting purposes. I recommended that the proposal was not taken forward, unless there were compelling financial benefits that outweigh the disadvantages, as I felt that the current arrangements:

- help to ensure clarity and transparency of accounting for expenditure and of investments
- clearly delineate Big Local activity from other Local Trust activity, recognising also that such activity might, in future, fall outside the Trust Deed
- recognise that Local Trust has some assets and liabilities that are not connected to Big Local
- meet existing reporting obligations regarding separate accounting for certain funds and other matters such as public benefit
- fulfil the need to ensure separate restricted funds reporting and reporting on other non-financial matters.

I also commented on and agreed with the Trust's decision to amend Big Local Trust's investment strategy at the end of 2019, from one based on achieving the best level of return in the circumstances, to one which protects against risk (in practical terms meaning a move to the fund only holding cash or high quality cash-related assets).

Assessment of Local Trust's handling of formal complaints

At the very end of the year, I was asked to review how Local Trust had responded to formal complaints made during the year relating to Wembley Central Big Local and, in particular, to express a view as to whether the Trust dealt with the matters in an appropriate manner, and in accordance with their policies and procedures.

The scope of this review was consistent with the exercise of the Protector's duty in clause 12.1 of Big Local's Trust Deed, to ensure the integrity of the administration of the Charity and the propriety of its procedures. Based on the evidence I reviewed, Local Trust did act in line with its complaints procedure. I also outlined some learning for the Trust, including the scope for the Trust:

- To do more to further clarify to relevant parties the process, if any, it will follow and intended outcomes when it is aware of a local dispute in an area, so that someone making a formal complaint has a clear idea of the scope of work that the Trust will undertake, and any limitations to that work.
- When scoping a new case management system, to incorporate 'flags' or similar to help record and retrieve key documents and actions that may be relevant to complaints.

After the year-end, Local Trust asked me to review how they had responded to formal complaints made by Dartford Big Local in May 2020 about the Trust's treatment of Dartford Big Local and Dartford Big Local Ltd. I will report further on my findings in this case and any recommendations or suggestions for Local Trust in next year's annual report, once Local Trust has considered my report and findings.

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Governance and administration of the Big Local Trust

Local Trust had 12 directors (trustees) in post as of 1 August 2019. As reported elsewhere in Local Trust's Annual Report the Trust made two new appointments during the period and there were no resignations.

From my engagements, attending various meetings, regular discussion with the previous and current Chair and chief executive and from reading key documents my sense is that Big Local is being governed effectively. I have noted and seen that the Board is aware of its role, of the relationship between Local Trust and Big Local Trust, and that it acts accordingly.

I am satisfied that Big Local has been administered in accordance with the terms of the Trust Deed in the period 1 April 2019 to 31 March 2020.

Future priorities

The Big Local programme is now over its half-way point, and I am aware that Big Local areas are increasingly focused on delivery and close-out to the end of the programme. The first 10 Big Local areas will be spending out this year, and I have noted that Big Local now requires all remaining partnerships to include a statement of legacy as they approach the end of funding.

It is a shame that when the programme was first established there no accompanying metrics were put in place to help provide evidence of impact. That said, I am confident, within those constraints, that the Trust will evaluate, as well as it can, the programme's impact.

I will also be considering:

- the continuing impact of Covid-19 and the implications for the administration of the Big Local fund
- how the Trust manages reputational risks, particularly those associated with a Covid-19 environment, and delineates between those risks related to Big Local and those associated with Local Trust's other activities
- the Trust's governance arrangements, in particular how its committee structure aligns with and supports its new strategy
- what decisions it takes as Board members' terms come to an end
- whether the two complaints I reviewed in 2019/20 are one-offs or part of an emerging trend.

Finally, unfortunately there has been no contact with the NLCF, as original funder, during the year. I will be hoping to meet with the Fund, and with fellow Protectors linked to NLCF funds, during the forthcoming year and would be interested in hearing more about the protocols that exist between Local Trust and NCLF.

Rosie Chapman

Protector, Big Local Trust

August 2020

Local Trust

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The endowment for the Big Local programme is held by the Big Local Trust and overseen by Local Trust. The Big Local Trust was established by the National Lottery Community Fund with a National Lottery grant of £196,873,499.

Registered in England and Wales | Big Local Trust registered charity number 1145916

Local Trust registered company number 07833396, registered charity number 1147511

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