
Organisations Providing EU Settlement Scheme Guidance and Support

As the UK leaves the European Union, all EU, EEA or Swiss citizens must apply to the [EU Settlement Scheme \(EUSS\)](#) to continue living in the UK legally beyond 20th June 2021. Here are organisations providing EUSS support to community organisations and individuals.

National Organisations

Government Support

<https://www.gov.uk/government/collections/eu-settlement-scheme-applicant-information>

Individual Support

- EU Settlement Resolution Centre for any questions about applications: 0300 123 7379
- Translated materials
- Assisted Digital (over the phone or in person support) 03333 445 675

Support for Community Organisation

- Provide a local setting for We Are Digital to offer the face-to-face service through HomeOffice@We-Are-Digital.co.uk or 03333 445 675

New Europeans

<https://neweuropeans.net/>

- Free support, resources and advice
- Run information sessions on EUSS

EU Citizens' Rights

<http://www.eurights.uk/>

Support for Community Organisations

- Provide solicitors free of charge for 2 hours to attend community meetings
- Provide 'free, impartial, politically neutral information' on EU citizens' rights and European Parliament
- Information can be tailored to interests of group or locality

Settled

<https://settled.org.uk/en/about-us/>

Individual Support

- Accredited for Level 2 immigration advice
- Assist with application process

Migrant Help

<https://www.migranthehelpuk.org/>

Individual Support

- Provides a general service which includes face to face sessions

Support for Community Organisations

- Keen to establish a network of locations for information sessions and drop-in centres. Welcome suggestions of potential venues and key contacts within local authorities, third sector and community organisations.
- Tel: 01304203977
- Email: info@migranthehelpuk.org

IMIX

<https://imix.org.uk/what-we-do/>

Support for Community Organisations

- Work closely with organisations across refugee and migration sector to train, support and build communications capacity
- Deliver training courses and provide one-on-one support for small organisations lacking communications expertise, offering advice and guidance on how to make the best of limited resources and reach a wide audience
- Based in London
- Phone: 020 7922 7852
- Email: media@imix.org.uk

Advice of Individual Rights in Europe

<https://www.airecentre.org/>

Support for Community Organisations

- Capacity building workshops for advisors within the sector, to raise awareness around the issue as well as provide tools for advisors to support individuals in their application process

<ul style="list-style-type: none"> • Tel: 0044 207 862 5819 • Email: info@airecentre.org
<p>The Children's Society</p> <p>https://www.childrenssociety.org.uk/about-us</p> <p>Individual Support</p> <ul style="list-style-type: none"> • Face to face and email support service for children • Tel: 020 8989 0042 • Email: euss@childrenssociety.org.uk
<p>CORAM Children's Legal Centre</p> <p>https://www.childrenslegalcentre.com/about-us/</p> <p>Individual Support</p> <ul style="list-style-type: none"> • Email support and complex case advice for cases involving migrant children or young people, families and carers • Tel: 020 7713 0089 • Email: euss@coramclc.org.uk
<p>International Organization for Migration</p> <p>https://www.iom.int/</p> <p>Individual Support</p> <ul style="list-style-type: none"> • Legal advice and practical assistance for applications <p>Support for Community Organisations</p> <ul style="list-style-type: none"> • Focus on London and the South West of England • Email: euss@iom.int
<p>Here For Good</p> <p>https://www.hereforgoodlaw.org/</p> <p>Individual Support</p> <ul style="list-style-type: none"> • Helplines provide legal advice • Tel: 0207 014 2155
<p>Polish British Integration Centre</p> <p>https://pbic.org.uk</p> <p>Individual Support</p> <ul style="list-style-type: none"> • Phone support, email support, face to face, web chat service, IT Support/ equipment and multilingual language support in Polish and English • Tel: 00441 2343 28100 • Email: euss@pbic.org.uk
<p>Positive Action in Housing</p> <p>https://www.paih.org/</p> <p>Individual Support</p> <ul style="list-style-type: none"> • Drop in outreach surgeries and appointment based sessions for the Roma community, elderly and homeless

- Tel: 0141 353 2220
- Email: home@positiveactionh.org

Rights of Women

<https://rightsofwomen.org.uk/>

Individual Support

- Telephone advice line providing legal advice and assistance to women who are vulnerable and enabling them to apply to the EU Settlement Scheme
- Staffed by women immigration solicitors or barristers who are qualified to give advice up to OISC Level 3
- Tel: 020 7118 0267

Royal Association for Deaf People

<https://www.royaldeaf.org.uk/>

Individual Support

- Webcam appointments with Immigration advisers
- Tel: 0300 688 2525
- Email: info@royaldeaf.org.uk

Citizens Advice

<https://www.citizensadvice.org.uk/>

- Grant funded locations: East End, Luton, Sutton, Bournemouth, Southampton, Cornwall, Southend-on-Sea, Mid Mercia, South Lincolnshire, Liverpool
- General Service, drop-in events, community outreach, signposting and public awareness events

Organisations in London

EU Londoners Hub

<https://www.london.gov.uk/what-we-do/eu-londoners-hub/eu-settlement-scheme-adviser-training>

Support for Community Organisations

- Offering free in-depth casework training designed to up-skill people advising on the EUSS and provide the tools to deal with complex cases

South West London Law Centres

<https://swllc.org/get-advice/immigration-and-asylum/>

Support for Community Organisations

- Offer free second-tier services to voluntary agencies that provide EUSS advice
- euss@swllc.org

RAMFEL

<http://www.ramfel.org.uk/>

- Assist with immigration advice and representation (OISC Level 3) for migrants in Redbridge and Essex, Newham and Barking and Dagenham

Support for Community Organisations

- Offer training to different charities and organisations in relation to migrants rights, capacity building and other areas

East European Resource Centre

<http://www.eeac.org.uk/>

- Language support, digital outreach, face to face support, email support, project visits for Central and Eastern Europeans
- Tel: 0044 20 8741 8067
- Email: euss@eerc.org.uk

Ealing Law Centre

<https://ealinglawcentre.org.uk/>

- Provides support in libraries and foodbank to reach the vulnerable
- Digital support and partnerships
- Tel: 020 8579 4598
- Email: info@ealinglaw.org.uk

Edmonton Community Partnership

<http://www.edmontoncommunitypartnership.org/home/>

- Help vulnerable individuals through links with local organisations, providing online and in school advice, drop in sessions 1-2-1 conversations and presentations to inform and support families
- Email: info@edmontoncommunitypartnership.org

London Borough of Hounslow

<https://www.hounslow.gov.uk/site/>

- Face to face support (drop ins and appointments), outreach venues across the borough, telephone advice line, webchat and text service
- Translators available
- Tel: 020 8583 2000

NOAH Enterprise

<https://www.noahenterprise.org/>

- Face to face drop in services, complex case advice, community outreach, Language support and IT support/ equipment for homeless and those at risk of homelessness
- Based in Luton
- Tel: 01582 728416
- Email: info@noahenterprise.org

London Borough of Redbridge

<https://www.redbridge.gov.uk/>

- Establish user needs and offer end to end support to each individual no matter the complexities or needs
- Tel: 020 8708 5000

London Borough of Wandsworth Council

<https://www.wandsworth.gov.uk/>

- Identify individual requirements and provide tailored support
- Tel: 020 8871 6000

Southwark Law Centre

<http://southwarklawcentre.org.uk/>

Individual Support

- Complex case advice, referrals from other organisations and outreach and advice
- Tel: 0207 732 2008
- Email: euss@southwarklawcentre.org.uk

Thames Reach Charity

<https://thamesreach.org.uk/>

Individual Support

- Mobile service, language support and help filling in the EUSS applications for those who are homeless
- Tel: 0203 6176052
- Email: enquiries@thamesreach.org.uk

Tower Hamlets Law Centre

<http://thlc.co.uk/>

Individual Support

- Focuses on complex cases, email/phone support
- Tel: 0207 538 4909
- Email: info@thlc.co.uk

Latin American Disabled People's Project

<http://www.ladpp.org.uk/>

- Information sessions, language support, application advice, help filling in EUSS applications, home visits, face to face support and community outreach to those who speak Spanish or Portuguese with any vulnerability
- Tel: 0207 793 8399
- Email: ladppadvice@ladpp.org.uk

Organisations in the South East

Asylum Welcome

<https://www.asylum-welcome.org/about-us>

Individual Support

- Based in Oxfordshire
- Face to face, complex case advice, phone support, home visits, outreach service to those who cannot attend the centre and IT support
- Tel: 01865 722082
- Email: europawelcome@asylum-welcome.org

Migrant Help

<https://advicefinder.turn2us.org.uk/Home/Details/7610>

Individual Support

- Assistance with applications and drop in sessions
- Based in Dover
- 0808 8010 503
- info@migranthelpuk.org
- Webchat and online enquiry form: www.migranthelpuk.org/su-portal

Organisations in the South West

Clifton Learning Partnership

<http://www.clifton-partnership.org.uk/>

Individual Support

- Specialised services for the Roma community
- Support includes face-to-face support, small group workshops, awareness raising sessions, IT, language support (Roma, Slovak and Czech) and community outreach services
- Tel: 01709 829087
- Email: enquiries@clifton-partnership.org.uk

Gloucestershire County Council

<https://www.gloucestershire.gov.uk/>

Individual Support

- Registration support and individualised action plans, detailing the next steps they need to take, to track their progress, and follow up effectively
- Tel: 01452 425000
- Email: customerservices@gloucestershire.gov.uk

Somerset County Council

<https://www.somerset.gov.uk/>

Support for Community Organisations

- Supporting organisations which work with or have contact with EU nationals e.g. requesting leaflets that tell people how they can apply for Settled Status
- brexitteam@somerset.gov.uk
- Tel: 0300 123 2224

Southern Brooks Community Partnerships

<https://southernbrooks.org.uk/>

Individual Support

- Provide free use of IT, digital support, translation service and 1 to 1 support to help those wishing to apply to EUSS
- Tel: 03335 774 666
- Email: office@southernbrooks.org.uk

St Pauls Advice Centre

<https://www.stpaulsAdvice.org.uk/>

Individual Support

- Face-to-face support, drop in services, home visits, phone support, community outreach and IT support
- Tel: 0117 955 2981
- Email: enquiry@stpaulsAdvice.org.uk

Bristol Law Centre

<https://www.bristolLawCentre.org.uk/get-help/europe-direct/>

Individual Support

- Free advice to individuals and organisations
- Immigration lawyers offering phone advice for EUSS and other immigration issues every Wednesday 3-5pm
- 01179167735

Diversity Voice

<https://www.diversityvoice.org.uk/services.html>

- Based in Bridgewater
- OISC registered advisors' free advice
- Support for community organisations and workplaces – additional fee
- admin@diversityvoice.org.uk

Organisations in East England

Norfolk Community Law Service

<https://www.ncls.co.uk/>

Individual

- Provides a general service which includes face to face sessions

- Tel: 01603 496623
- Email: info@ncls.co.uk

Norfolk County Council

<https://www.norfolk.gov.uk/>

Individual Support

- Personalised support including liaising with embassies or consulates to obtain relevant documentation as necessary
- Tel: 0344 800 8020

Gyros

<https://www.gyros.org.uk/>

Individual Support

- Based in East Anglia
- Provide free advice and drop-ins on EUSS, OISC Level 1 and 2
- 01493 745 260
- Admin@gyros.org.uk

Organisations in the Midlands

Birmingham City Council

<https://www.birmingham.gov.uk/>

Support for Community Organisations

- Aid community provision of support

Individual Support

- Advice for more complex cases will be delivered office-based
- Tel: 0121 303 1111

Coventry City Council

<https://www.coventry.gov.uk/>

Individual Support

- Provide face-to-face, email, telephone EUSS outreach, support and services,
- Flexible mixed-model working in community-based settings by Level 2 OISC advisors and trained volunteers across Coventry (libraries, Family Hubs) alongside drop-in and information sessions
- Tel: 08085 834333
- Email: customer.services@coventry.gov.uk

Father Hudson's Care / Brushstrokes community project

<https://www.brushstrokesandwell.org.uk/>

Individual Support

- Home visits, face to face (drop in and appointments available depending on the community venues), community workshops, community outreach

- Tel: 0121 565 2234
- Email: info@brushstrokessandwell.org.uk

Gladstone District Community Association

<https://gladca.org.uk/>

Individual Support

- Phone support, drop-in face-to-face support, IT Support and access to equipment, community outreach, small group workshops, webchat support and language support including a bilingual advisor who speaks Russian, Bulgarian and Spanish
- Tel: 01733 566343
- Email: info@gladca.org

Nottingham Law Centre

<https://www.nottinghamlawcentre.org.uk/>

Individual Support

- General service including home visits, face-to-face sessions (drop-in hub and by appointment), IT support/access to equipment and language support (Polish, Romanian, Bulgarian)
- Tel: 01159 787 813
- Email: enquiries@nottinghamlawcentre.org.uk

Peterborough Asylum and Refugee Community Association

<https://parcald.org/>

Individual Support

- Face to face drop in services, community outreach, language support French, Latvian, Lithuanian, Slovak, Spanish, Polish, Romanian, Portuguese, Russian and other on demand
- Tel: 01733 563 420
- Email: eu.resettlement1@parcald.org

The Refugee and Migrant Centre

<https://rmcentre.org.uk/>

Individual Support

- General service which includes face to face support, IT support/ equipment and language support
- Based in Black Country/ Birmingham
- Tel: 01902 311 554
- Email: euss@rmcentre.org.uk

SIFA Fireside

<https://www.sifafireside.co.uk/>

Individual Support

- Work with eligible clients throughout the application process, helping to gather relevant documentation, explain the process and form, and fill the form in with them and meet any immediate crisis needs
- Tel: 0121 766 1700
- Email: office@sifafireside.co.uk

Brushstrokes Community Project, Birmingham

<https://www.brushstrokessandwell.org.uk/>

Individual Support

- Offering advice over the phone and through appointments if needed
- info@brushstrokessandwell.org.uk
- 07341563724

ASIRT, West Midlands

<https://asirt.org.uk/>

Individual Support

- OISC regulated advocacy organisation which provides legal support and representation for complex cases
- Tel: 0121 213 5893
- Email: admin@asirt.org.uk

Organisations in the North West

Europaia

<https://europia.org.uk/about-us/>

- Based in Greater Manchester

Individual Support

- Practical community projects, events, training sessions, advice clinics and legal surgeries giving European citizens the knowledge, skills and confidence they need to integrate into their local communities

Calderdale Metropolitan Borough Council

<https://www.calderdale.gov.uk/v2/>

Individual Support

- Direct assistance with accessing documents, translation/interpreting services and access to IT to ensure effective and supportive mechanisms are in place to enable the most vulnerable to access the project and make applications
- Tel: 01579 212025
- Email: customer.first@calderdale.gov.uk

City of Bradford Metropolitan District Council

<https://www.bradford.gov.uk/>

Individual Support

<ul style="list-style-type: none"> • Links across the region Bradford offering a wide ranging support network for anyone that needs to apply to the EUSS • Tel: 01274 731909 • Email: admin@bradfordcab.com
<p>CVS Cheshire East</p> <p>https://www.cvsce.org.uk/</p> <p>Individual Support</p> <ul style="list-style-type: none"> • Provides a general service which includes face to face support • Tel: 01270 763100 • Email: euscheme@cvsce.org.uk
<p>Kirklees Citizens Advice and Law Centre</p> <p>https://kcalc.org.uk/</p> <p>Individual Support</p> <ul style="list-style-type: none"> • Provides a general service which includes complex case advise, referrals from other organisations and outreach and advice • Tel: 0344 848 7970
<p>Nova Wakefield District</p> <p>https://www.nova-wd.org.uk/</p> <p>Individual Support</p> <ul style="list-style-type: none"> • General service including face to face support, home visits, care home visits, and language support (Polish, Czech, Slovak) • Tel: 01924 367418 • Email: info@communityfoundationwakefield.co.uk
<p>Sheffield City Council</p> <p>https://www.sheffield.gov.uk/</p> <p>Individual Support</p> <ul style="list-style-type: none"> • Use a variety of community venues to hold one-to-one appointments with workers that have language skills meaning we do not need translators to help vulnerable individuals through the EUSS process • Tel: 0114 273 4567
<p>Clifton Learning Partnership</p> <p>https://www.clifton-partnership.org.uk/</p> <p>Individual Support</p> <ul style="list-style-type: none"> • Specialised services for the Roma community and those with other vulnerabilities • Support includes face-to-face support, small group workshops, awareness raising sessions, IT, language support (Roma, Slovak and Czech) and community outreach services • 01709 728069
<p>Wirral Change, Birkenhead</p>

<https://wirralchange.org.uk/>

Individual Support

- General service which includes face to face (appointments and drop in), phone support and email support
- admin@wirralchange.org.uk/
- 01516498177

Organisations in the North East

Riverside Community Health Project

<https://www.riversidechp.co.uk/>

Individual Support

- General service including face to face sessions
- Tel: 0191 2260754
- Email: EUSSadvice@riversidechp.co.uk

Your Homes Newcastle

<https://www.yhn.org.uk/>

Individual Support

- Meet customers' language needs by writing to them in their first language where required and use telephony interpreters where appropriate to support them through their applications
- Tel: 0191 277 1190
- Email: euss@yhn.org.uk

North East Law Centre

<https://www.newcastlelawcentre.co.uk/>

- Advice in partnership with Children's Society and Riverside Community Health Project
- reception@nelawcentre.co.uk
- 0191 230 4777