



BARROWCLIFF BIG LOCAL

Plan Review 2014-15

Barrowcliff Big Local Plan Review Report

This report has been prepared by the Barrowcliff Big Local Representative (David Burnby) on behalf of the Barrowcliff Big Local Partnership. It is based on the conclusions from a Review Workshop held at St Mark's Church on 5th October 2015, discussions at the Partnership Steering Group meeting on 26th October 2015 and project reports. In addition to Steering Group residents and partner organisations, some provider organisations and service users also attended the Review Workshop and their views are taken into account where indicated. There is also supplementary information and evidence provided in the form of documents, reports, photographs and videos. ***The writer would like to acknowledge and thank the members of the Big Local Steering Group, residents and partners who gave up their time to contribute towards this review.*** This Review Report was approved by the Steering Group of the Partnership at a meeting on Monday 23rd November 2015.

The Review addressed all the proposals featured in "The Barrowcliff Big Local Plan 2014" and the spending profile submitted for the period August 2014 to July 2015.

In line with Local trust guidelines, the Review was structured around nine questions:

1. *What have you done against what was in the plan?*
2. *What money have you spent?*
3. *What impact have you had?*
4. *What have you learned?*
5. *Have you progressed on your vision and priorities?*
6. *Do you need to refresh your vision and priorities?*
7. *How do your refreshed vision and priorities relate to the achievement of the Big Local outcomes*?*
8. *Do you need a new or revised plan, or will you carry on with the existing plan?*
9. *How do you know this is what your community wants?*

*The Big Local Outcomes are:

- Communities will be better able to identify local needs and take action in response to them.
- People will have increased skills and confidence, so that they continue to identify and respond to needs in the future.
- The community will make a difference to the needs it prioritises.
- People will feel that their area is an even better place to live.

Most activities were rated at the workshop on a sliding scale answering the question "***How well did we do it?***" as follows:

BRILLIANT	GOOD	WE GOT BY	POOR
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Members also rated the answer to the question "***What difference did we make?***" on the following sliding scale:

A GREAT DEAL	SOME	A BIT	NONE
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The Vision

The Big Local Plan articulates the Vision for Barrowcliff as

“A safe clean and attractive neighbourhood that people are proud of and where everyone has the best possible chances in life”

This Vision is defined as five “Wishes” which form the basis for the Big Local priorities in Barrowcliff. These are:

1. *Good parks and children’s play areas within easy reach of all and well looked after*
2. *Well used community facilities with lots of activities for all ages and parts of the community*
3. *A community with positive ambition, good education and jobs, and help for those in need*
4. *A healthy community, with good sports facilities and clubs, and healthy diets and lifestyles*
5. *A clean and safe neighbourhood with a well-kept environment and safe streets and paths*

The Partnership consider that the Vision and these priorities still reflect the aspirations of the Barrowcliff community and will continue to inform future priorities and activities.

Review of Activities

Good parks and children’s play areas within easy reach of all, safe to use and well looked after

(Plan Reference 3.1.1)

The Barrowcliff Park project is the most ambitious in the plan, a flagship scheme turning a redundant play area in the centre of the estate into a state of the art play facility that all children and young people in Barrowcliff will benefit from. A budget of £350,000 was set for the park of which Big Local initially contributed £300,000, the balance being levered in from Scarborough Borough Council (£30,000); Yorkshire Coast Homes (£10,000) and the North Yorkshire Police Commissioner’s Fund (£10,000). A variance request to provide a further £7,688 was granted to cover the cost of a new boundary fence bringing the total cost of the project to £357,688 representing an under-spend of £1,077 on budget. Scarborough Borough Council also retained ownership of the land, co-managed the project alongside Groundwork North Yorkshire and have taken on the maintenance of the facility for a fee of £5,000 per annum. Groundwork North Yorkshire in partnership with local schools involved local children in the design of the project, taking them to other parks in the Scarborough area and getting feedback on what features they liked most. Parents were also involved in the early design consultation.

By universal consensus, the Park project has proven to be a huge success. The park was packed with children and parents on the opening day and has been heavily used ever since. Whilst it was always expected that children and young people on the estate would benefit, the wider benefit to parents and families was not fully anticipated. The Park has proved to contribute significantly to social cohesion on the estate as parents inter-act with each other whilst their children are using the facility. The ‘Village Green’ area of the Park designed for events has also been utilised as a picnic area by families.

In the early days, there were some incidences of petty vandalism on the park though these quickly subsided and there is now anecdotal evidence of self-policing by the users of the Park. Big Local



The Barrowcliff Park on opening day, 23rd May 2015

contributed £5,000 towards the purchase of a closed circuit TV camera monitored by the Borough Council and this has proven to be an effective deterrent. There has been a single complaint about nuisance from the immediate neighbour of the Park though this is an isolated incident with other neighbours warmly welcoming the new facility (see letter from resident in appendix 2).

There was a considerable amount of learning from the project which proved to be a complex project to manage. Big Local relied heavily on the Groundwork project officer whose skill and resilience in terms of project management was recognised and warmly congratulated by the group. The Chair and Vice Chair also took an active role in over-seeing the project and their significant voluntary contribution was also recognised. There was significant learning throughout the project, needing to balance the creative aspirations of the Park design with health and safety and planning regulations, particularly with features such as the sculptures and ornamental fencing. The flexibility of Big Local funding meant that the Group could sanction a measured degree of risk and in doing so, managed potential game changing snags such as the flooding risk at the bottom end of the Park.

Members feel that the project has put Big Local on the map in Barrowcliff, being able to deliver on something for which there was an area-wide demand for. There is a large banner on the fence outside the Park with the Big Local – Local Trust logo included which has served to associate the project with Big Local Barrowcliff. It is telling that six months after the opening, the banner is still in place and undamaged suggesting a real sense of local ownership.



Vice Chair of Barrowcliff Big Local, Bill Chatt on opening day with the Tin Man sculpture on the park. The area in the background has subsequently been grassed to form the "Village Green" area for events and family use.



Video of the Barrowcliff Park Opening (Ctrl + Click on image to access)

In addition to meeting a clearly expressed demand, the Group has also won credibility amongst residents in being able to deliver on a promise, on time and within budget. The Park has bridged the North-South divide that previously existed on the estate

providing a facility used by families across the area. There is evidence that many children who live outside the Big Local area also use the Park and this is considered by the Group to be a positive outcome in that it is improving the image of Barrowcliff across Scarborough and challenging negative perceptions.

Workshop Rating:

How well we did it: 'Brilliant'

What difference did we make: 'A great deal'

Community Facilities

"Well used community facilities with lots of activities for all ages and parts of the community"
(Plan reference 3.1.2.)

A total of £8,800 was earmarked in the plan for activities that would appeal to a wide range of age groups (*"something for everyone and nobody left out"*) to promote (amongst other things) volunteering, social interaction, knowledge of traditional skills and improved eating habits. This was boosted by an additional £4,200 of levered in funding from North Yorkshire County Council bringing the total spend on four areas of activities to £13,000. The four areas planned were:

- Saturday morning children's (8-12 years) cooking group at Briercliffe Children's Centre
- Run intergenerational workshops at Briercliffe Children's Centre to promote traditional skills and develop a 'make-do-and-mend' culture
- Extend opening hours of Community Café at Briercliffe Children's Centre
- Play work provision using outdoor spaces such as Barrowcliff School playing fields and the new Briercliffe Park

It was intended that North Yorkshire County Council (NYCC) would be the accountable body for these activities, but a Council re-structure resulted in the Authority dropping out of the programme and subsequently showing what was felt to be a disappointing lack of interest in picking up the projects. The levered in funding was maintained in the form of benefits in kind (chiefly free use of the Briercliffe Children's Centre and kitchen facilities) and the projects were salvaged when Rachel Brickman (Hungate Health & Hygiene) took over the accountable body role as a private sector provider. The LTO's key role in maintaining the leverage funding element and successfully concluding negotiations with Rachel to salvage the programme was recognised and praised by the Steering Group. It was felt that the four activities made a significant impact on the individuals engaged in it

and provided a significant benefit for a modest Big Local investment, added to by the free use of the Briercliffe Children's Centre facilities.

Saturday Morning Children's Cooking Group

"Saturday morning children's (8-12 years) cooking group at Briercliffe Children's Centre"

The first five week course started on 4th October 2014, the second on 22nd November. Two further courses, each of eight children, started on 17th January 2105 (5 week course) and 7th March (2 week course). There were a total of 32 children involved in the programme averaging 8 per course. The course was originally aimed at children aged 8-12, but was extended to cover age ranges 6-15 due to demand. Children involved include some referred to by Parent Support Advisors and Inclusion Officers. The programme was considered by all those involved as a successful invention. One participant progressed into becoming a volunteer for the group supporting the tutor during sessions. Between May and December 2015, Rachel Brickman has continued to run the Children's Cooking Group with an additional 15 children and parents attending and achieving similar positive impact.

Intergenerational Workshops

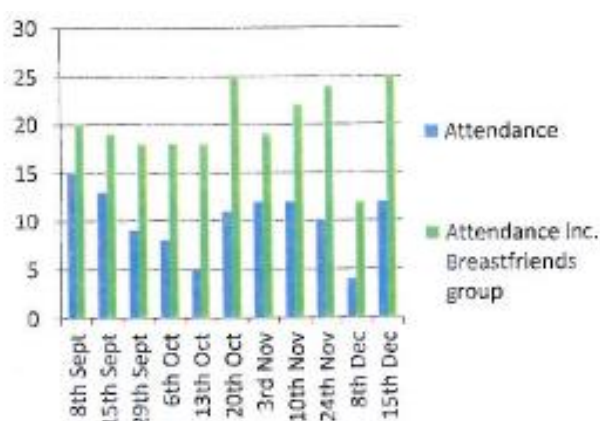
"Run intergenerational workshops at Briercliffe Children's centre to promote traditional skills and develop a 'make-do-and-mend' culture"

Again, this initially stalled due to NYCC pulling out of the programme before it had actually started, but was salvaged by Rachel Brickman who took on the accountable body role and led sessions on cookery skills at the Briercliffe Children's Centre. Between May and December 2015, 10 family cooking workshops were held where local people learnt how to cook healthy meals on a budget, resulting in improved relationships between generations and improved lifestyles.

It was envisaged that this activity would try and engage residents from other countries to demonstrate and share meals from different cultures as part of the programme though this did not materialise due to lack of capacity. It was acknowledged that the training activity didn't embrace the broader range of skills training anticipated, due in the most part to losing the NYCC input.

Extending hours at Community Café:

"Extend opening hours of Community Café at Briercliffe Children's Centre"



Following the NYCC debacle, this element of the plan was again salvaged by Rachel Brickman, based at the Briercliffe Children's Centre. The funding enabled the 'Meet and Eat' café to run on Monday mornings in school term providing volunteer opportunities for five people. It was increasingly well attended by residents and users of the Briercliffe Children's Centre (see attendance graphic) and the project was extended to provide a trolley service to

users of the Centre (notably, the Breast Friends group that also meet in Centre on Mondays). The success of the café has enabled the Tuesday lunch club to be launched with effect from 13th January 2015, run on a weekly basis and supported by Sainsbury's. The organisers were pleased to receive an unsolicited e mail from one of the volunteers' parents on the 27th January 2015:

'I was the proudest dad on the planet today when my amazing daughter Emily won the Student Award at The Gallows Close Centre New Year Honours. This was awarded to her for her work in cooking and catering for which she has excelled in. Well done Emily, your hard work and effort has been recognised and you have made me very proud! Keep up the fantastic work my darling. Thank you to Rachel Brickman and Nicola Cracknell for all your help and support. "Cooking to Catering" at the Sure Start Centre [Barrowcliff Children's Centre] has been the making of Emily"

An unplanned benefit of the extended café opening hours was the establishment of the Big Local Monday morning 'bacon butty' sessions co-ordinated by the Administrative Support Worker. These sessions were an opportunity for the Chair and Vice Chair to offer an open invitation for other Steering Group members and interested parties to discuss particular aspects of Big Local activity which would be unwieldy for discussion at the monthly Steering Group meetings. Latterly, the meetings have been used to consider small grant applications. The meetings don't have delegated powers, and all decisions take the form of recommendations to the Steering Group. During the workshop, member's spoke of how useful these sessions had been and how individuals felt better able to contribute in the smaller, less formal environment. The contribution of partners in providing the catering budget was gratefully acknowledged.

Given the success of this initiative, it has been proposed that underspend from elsewhere in the plan is used to extend Café opening hours beyond the existing funding agreement to maintain continuity until the next plan funding agreement is negotiated.

Workshop Rating:

How well we did it: 'Brilliant'

What difference did we make: Between 'Some' and 'A great deal'

Play work provision:

"Play work provision using outdoor spaces such as Barrowcliff School playing fields and the new Briercliffe Park"

This initiative largely faltered because of NYCC's withdrawal from the programme and the budget is under-spent as a result. The original intention was for NYCC Youth Service to work with young people on the new Barrowcliff Park, though due to the authority's withdrawal, this didn't materialise. The programme was partly salvaged by "I Can Do" Soccer who were commissioned to run a series of five-a-side football training sessions on the park which were warmly received and well attended. This lead to follow up Saturday Morning sessions utilising the neighbouring school playing fields in an arrangement negotiated by the Big Local Steering Group officers. The current arrangements are on a no-cost, volunteer led arrangement. Members of the Steering Group felt that the Saturday morning sessions demonstrated how the Big Local partnership can impact on quality of life for local people without spending money, but by maximising partner engagement to add value using existing resources. The Partnership recognise that they still have to address the original objective of engaging with children and young people on the new park. The Partnership are also committed to supporting the continuation of the Saturday Morning training sessions and in particular, address the lack of toilet and changing facilities.

Workshop Rating:

How well we did it: 'Good':

What difference did we make: 'A great deal'



Barrowcliff residents enjoy the Community Cycling activity

Small Community Grants and Loans Pot

“Small community grants and loans pot for local groups and individuals, administered by Big Local Support Worker and Resident Steering Group”

The fifth strand of the community facilities priorities allocated a £50,000 budget for the awarding of small grants and/or loans. The budget was nominally fixed at £20,000 for grants, £25,000 for loans and a budget of £5,000 for marketing and publicity

including events. Learning from good

practice from other Big Local areas, the Partnership developed the policy for the grant fund including the application process and scoring criteria. The scoring criteria are:

- Barrowcliff focus
- Clarity of project idea
- Understanding of what difference will be made
- Value for money
- Impact on the five wishes

In order to discourage speculative applications, the Group agreed not to advertise an upper limit for the Fund, or to issue grant application forms. The process is that potential applicants must discuss their scheme with the Big Local Development Worker in the first instance who then advises the applicant on completion of the form. The Steering Group approved a Terms of Reference statement for a Grant Scheme Panel to consider applications and make recommendations to the Steering Group for final ratification. Members felt that this sent out the message that Big Local is not a ‘money tree’ but an opportunity for groups and organisations to work with the programme to further the five wishes.

The group has considered and awarded 5 grant applications:

- Scarborough and Rydale Community Cycling (£5,000)
- Raincliffe Wood Community Enterprise (£3,530)
- Scarborough Jobmatch (£2,500)
- Yorkshire Coast Enterprise (£1,800)
- Barrowcliff School (£150)

The largest grant to date was awarded to Scarborough and Rydale Community Cycling, (S&RCC) whose representative took part in the review workshop. The grant was to enable the project to engage with vulnerable, isolated or disabled people in cycling by using special adapted cycles. The funding was to enable the project to carry out 10 events or activities per year for four years in the Barrowcliff community. The S&RCC advised on how the Big Local grant had enable a small but significant group of people to enjoy what most people would take for granted; the ability to enjoy the experience of cycling. He spoke of how he about Big Local through word-of-mouth and praised the application process saying it was simple to engage with and there was a quick decision. He also

talked about how Big Local officers had helped the project in addition to the cash award by signposting to other sources of funding and giving advice on expanding the project.



The grant to Raincliffe Wood Community Enterprise has helped lever in £35,436 additional funding to this project from the People's Health Trust and Awards for All. The project is jointly targeted at the communities of Barrowcliff and its neighbour Northstead, and there is much anticipation that it will help realise and develop the long perceived link between Barrowcliff and Raincliffe Woods.

The two grants to Scarborough Jobmatch and Yorkshire Coast Enterprise are both focussed on skills and training and the Partnership sees these as a precursor to their next Big Local plan, which hopes to have a big skills and training focus. The learning from these two projects will no doubt help inform the development of this next plan.

To date, there have been no applications for loan support and this is an area the Partnership wish to develop in partnership with an appropriate loans manager. The Partnership has sought advice from the Big Local Community Investment rep and has opened discussions with Key Fund based in Sheffield and has also investigated the potential for personal lending with Credit Unions. £10,000 of the small loans budget has recently been transferred to the small grants budget to reflect the relative success and take up of each programme.

Workshop Rating: (Small Grants and Loans)
How well we did it: 'Good' (need to develop loans)
What difference did we make: 'Some'

Ambition and Jobs

A community with positive ambition, good education and jobs, and help for those in need
(Plan reference 3.1.3)

Support and Advice Project

"Provide Citizen's Advice Bureau style support and advice in Barrowcliff, one day a week, including training local residents to give advice"

Delivered in partnership with Scarborough Citizens Advice Bureau (CAB), this project aims to finance dedicated advice services for Barrowcliff residents away from the CAB's town centre base into the heart of Barrowcliff. The Project Manager participated in the review.

The project was to purchase one day per week of a CAB Advisor's time to be based in the Barrowcliff Children's centre to offer one-to-one advice on a range of issues. It was also envisaged that the project would train local residents to be CAB advisors. The project has submitted a report to the Steering Group covering the period up to August 2015 which says:

"16 clients seen, with 17 separate contacts (i.e. same client returning about another issue). This was a slow start. But traditionally at outreach, numbers increase once people become aware of the service. The 'normal' numbers of clients we would expect to see from an out-reach is about 150 per

year – (we regularly achieve this at Eastfield) – so this seems low, although we are having a steady increase. We have advertised through [Big Local] newsletters, posters etc., and in our Bureau. The Board might wish to look at a wider campaign; although this may increase numbers it may attract residents from further afield. We have had some non – locals who have presented through being told about the service by Children’s Centre Workers or, from users of the centre”

Scarborough CAB report financial outcomes of £8,959.60 pa benefit gain with £3,129 debt dealt with.

Members were disappointed with the initial response to the offer, though there is evidence it is starting to pick up. Whilst it is likely that some of the people accessing the service might not have travelled into town, given the limited take-up, the value of the initiative was questioned.

With regard to training volunteers, members had not realised how onerous the commitment is and that volunteers had to undergo a 12 month training course for which the drop-out rate was 80%. Whilst CAB is always short of volunteers, because of this they are notoriously difficult to recruit.

In terms of learning, the Children’s Centre location was queried. Although the Centre is conveniently located in Barrowcliff terms, being primarily a children’s facility the building has to be secure and it was felt that the signing in procedure might be a deterrent based on experience of other settings. It was noted that the County Council had printed the wrong opening times on its publicity for the service and it also emerged that the CAB worker has difficulty accessing the internet from the Centre. This means that she has to return to the town centre office in her own time to input data.

The County Council are looking to improve the internet coverage in the building. Members suggested hosting the project in a different building; Gallows Close and St Mark’s church were both suggested though the need for maintaining confidentiality in attendance and interviews was stressed.

Despite the poor take up to date, because of the imminent introduction of Universal Credit and the impact this was expected to have on Barrowcliff, members felt they still wanted to continue with the project, keeping it under review and looking to change the venue to address the internet and access difficulties.

Workshop Rating: (Support and Advice Project)

How well we did it: ‘Got by’

What difference did we make: ‘A bit’

Barrowcliff Opportunities Programme (Successful Futures)

“A unique programme to develop skills, ambition and opportunities for young people and their families, centred on Barrowcliff School”

At £70,000 over two years, this ambitious programme represents the second biggest spending commitment in the Plan with match funding levered in from Scarborough Borough Council and the North Yorkshire Business and Enterprise Partnership. The programme, which started a year later than anticipated, developed in a different way from how it was anticipated as the programme learned from the principal partners what would work, and what wouldn’t. Early discussions with the school surfaced issues around capacity and ability to deliver and the project was delayed to fit in with the academic year. Potential partnership opportunities are being explored with the Children’s University and Star People.

A project worker based at Barrowcliff School has been engaged with effect from the start of the 2015-16 academic year which was only a few weeks before the Plan review. The flexibility offered by the Big Local programme, and in particular, the ability to roll-over funding from one accounting period to another meant that the development phase could ensure the project was well grounded rather than being forced into operating outside of the school's pace. Members considered it was too early to reach any conclusions about the programme's performance so far.

Workshop rating: (Opportunities Programme)

How well we did it: 'Good' (development phase and project worker appointment)

What difference did we make: (Too early to tell)

Family Learning Opportunities

Extended family learning opportunities at Briercliffe Children's Centre

This project, in common with others, was stalled by North Yorkshire County Council pulling out as the lead partner due to Council cuts. The Council did run Saturday craft clubs between September 2014 and March 2015, where 14 families attended. The courses were run by the WEA and supported by a local volunteer from the Big Local Partnership, Cheryl Mann. Cheryl also received a Star People award and this, combined with the experience working at the craft clubs, led her to develop her skills and eventually set up a social enterprise, "Cheryl's Creative Crafts."

The project re-invented itself as "Crafty Little Cooks". The original intention was to run the project on a Saturday as an inter-generational project but venue limitations (closed on Saturdays) meant this turned into a weekday children's project during term time recruiting from Barrowcliff School in years 5 & 6. The children are split into groups: one working in the kitchen, the other on craft activities. The groups alternate between the two activities which are related (e.g. making a food related gift in the cooking session; making a gift box at the craft session). Because of the changes, the project was underspent but the Big Local programme flexibility meant something was salvaged.

Workshop rating: (Family Learning Opportunities)

How well we did it: 'Got by'

What difference did we make: 'Some'

Support computer classes at Gallows Close Centre and Briercliffe Children's Centre

This project failed to recruit and therefore there has been no activity or spend. There has however been significant learning from the experience. It was felt that the programme was not sufficiently tailored to need and whilst the programme didn't recruit, some people turned up at Gallows Close to use the Wi-Fi facility. This gave rise to an idea to establish an internet café at the venue. Other ideas have included a surgery where residents are invited to bring along their devices either to learn how to use them or fix problems. It was suggested the project needed to employ a computer 'geek' who would be motivated in the role and knowledgeable enough to provide a good service. It was noted that more people are now accessing the internet via a phone or tablet rather than PC and the project should reflect this.

Workshop rating (Computer Classes):

How well we did it: 'Poor' (not focussed)

What difference did we make? 'None'

Health & Lifestyle

A healthy community, with good sports facilities and clubs, and healthy diets and lifestyles
(Plan Reference 3.1.4)

Community Allotments

Develop detailed plans for community allotments at Jonno's fields:

This was an un-costed priority featured in the plan and is still work in progress. Meetings have been held with the neighbouring pigeon loft owners on Jonno's field but there are complex issues to be resolved, not least around environmental concerns over bird droppings. At present, there is no regulated or constituted body for the pigeon loft owners which has made it difficult to work up a plan to develop allotments on the site.

Expanded Cookery Provision

Create a centre of excellence for cookery, providing accredited training and volunteering opportunities



Again, this project was started by North Yorkshire County Council and between September 2014 and March 2015 62 learners participated in cooking on a budget and cooking to catering courses. It is estimated that just over half of these were Barrowcliff residents. The Council contributed match funding to the project in the form of a new kitchen floor at a cost of £2,523. This project also helped the Children's Centre become registered with Open Awards to be able to provide accredited training.

From May 2015 Rachel Brickman took on this project and continued to provide training opportunities to 15 local people. Furthermore, Rachel made a funding application to Stronger Communities for £5,000 to continue the project after December 2015. This was successful and means the project can continue until at least July 2016. The LTO has agreed to act as the accountable body for this funding so that it adds value and extension to the original Big Local project. This project has also helped Rachel make positive partnerships with local organisations and institutions such as Welburn School, Yorkshire Coast College and the Pupil Referral Unit, which has expanded the range of activities provided and people involved and strengthened the sustainability of the project.

(A summary of achievements and progression from the courses appears as Appendix 1)

The following quotes are from people who accessed the Expanded Cookery provision project:

"I enjoy coming to cooking and learning how to make things on a budget and having Rachel as our tutor as she is a very helpful and friendly person. It is good that the Centre has a crèche for my children." (Roison Coultas)

"I lost all my confidence having depression, I came to cooking on a budget and really enjoyed it. This brought my confidence out more and made me feel better in myself. Since coming to the course I now

go to Yorkshire Coast College and have been going since September 2014. This course motivated me to do something with my life. Rachel has inspired me to become like her. Also coming here has helped me to bake at home with my kids and cook healthier food for them.” (Leah Stubbings)



“I love coming to the cooking course run by Rachel. It is fantastic learning new skills and recipes in a relaxed but controlled atmosphere. It is also good that there are crèche facilities that my boy enjoyed.” (Kyrche Archer-Crump)

“Cooking on a budget is a real confidence booster. It is a really fun course and I enjoy learning new things.” (Belinda Ellis)

“Cooking has made me more confident trying to cook new things. I like coming to cooking, Rachel is a very caring and patient teacher.” (Charlotte Thomson)

“I enjoy coming to cooking and love making new things and my kids like to try the things I make”. (Leanne Sanderson)

“Cooking is fun. Healthy eating. I enjoy cooking and learning new dishes”. (Hayley Baldwin)

Clean and Safe

“A clean and safe neighbourhood with a well-kept environment and safe streets and paths” (Plan Reference 3.1.5.)

Live CCTV Camera

“Install new live-monitored CCTV camera at Briercliffe with view of new play area”

The installation of a monitored CCTV camera was included specifically to reassure users of the new Briercliffe Park and reduce vandalism and anti-social behaviour. Big Local invested £5,000 being half the cost of the project which was matched by funding from the Barrowcliff Residents’ Association. With very few incidences of vandalism and anti-social behaviour being reported, members felt that the investment had been justified.

Workshop Rating: (CCTV Camera)

How well we did it: ‘Good’ (successfully levered in match funding)

What difference did we make? ‘A lot’

Traffic Calming (Barrowcliff Park)

“Install traffic calming at Briercliffe to improve safety of access to Barrowcliff School, Children’s centre and new play area”

Throughout the planning stage of the Park, residents frequently expressed concern about road safety, recognising the increased number of children that would visit the area and be crossing Briercliffe from the Children’s Centre and School to the new park. Because of this, discussions were opened with North Yorkshire County Council (as the Highway Authority) from a very early stage in

the planning with residents requesting a zebra crossing which they were prepared to fund from the Big Local Plan, setting aside a budget of £15,000. This was the start of a long running saga which finally concluded in refusal to provide the crossing on the basis that the level of traffic doesn't justify it. Eventually, a revised road safety improvement plan was approved by the County Council along the lines of what was originally envisaged which will extend current parking prohibition using zig-zag lines and a 'build-out' into the road to narrow the crossing point with the effect of calming traffic. North Yorkshire County Council will work with the local school to organise a competition for designing the accompanying signage. The estimate for this work is £4,000.

Members at the Review paid tribute to the Steering Group Local Chair for his dogged persistence pursuing this issue and expressed satisfaction that in the end, the group had got what they wanted for significantly less cost than the original budget estimate representing a saving of approximately £11,000.

Workshop Rating (Traffic Calming)

How well we did it: 'Got by' (Disappointment in that the preferred zebra crossing was not approved)

What difference did we make? (Not know yet as the measures haven't been installed)

Barrowcliff Angels

"Employ a project co-ordinator 6 hours per week for the Barrowcliff Angles Project"

This project, delivered in partnership with St Mark's Church, aims to recruit, train and co-ordinate volunteers to have a presence on the Barrowcliff estate to provide advice, help and support to local residents. The project worker and volunteers from the project participated in the review Workshop.

The project worker has been in post for six months and has co-ordinated activity largely based on referrals from other agencies. The project worker spoke of how her previous role as a Police Officer has served her well in that she has a very good working knowledge of the neighbourhood and the key agencies able to support the project's beneficiaries.

It was noted that the project has not worked out how it was originally envisaged. The original idea was to recruit volunteers to work on the streets providing a very visible presence to reassure more vulnerable residents making them feel safer. In practice however it has proven to be far more difficult than anticipated to recruit volunteers and therefore almost difficult to maintain a presence on the streets. Instead, the Angels have been carrying out more home visits, providing help and advocacy and practical services such as home decorating (for those unable to do this themselves or afford to employ a decorator), and litter picking. The Angels are well placed to pick up gaps between services, and help to fill them. The Angels have also supported Big Local's promotional and engagement events providing on-the-day practical help.

In terms of learning, it was realised that there has been confusion between the Barrowcliff Angels and the Street Angels initiative which has a different emphasis. The project has also had to work hard to gain the confidence of residents, some of whom confused the Angels with Police Support Officers (as the uniforms are a similar colour) and concern was expressed that the volunteers might be police informers. The colour of the Angels uniforms will therefore be changed to minimise the likelihood of this confusion. It was felt that Big Local could do more to help with the recruitment of

volunteers and also with promoting the scheme, increasing awareness and profile and providing clarity on the Angels' role. It was suggested that that a case study be featured in the Newsletter to help broaden understanding about the project. It was also noted that volunteers currently only have one two-way radio which limits the ability for pairs of volunteers to go out onto the streets. It was acknowledged that the project needs to work on leveraging in additional funding from other partners.

The volunteers present at the Review Workshop spoke of the benefits they had enjoyed from their involvement in the project such as being able to get out and meet people. Some spoke of being unsure about the role, though were accepting that the project is evolving through experience. The flexibility of the project to adapt to circumstances was praised by volunteers who felt the project had benefitted them as well as a means of addressing social isolation and contributing towards improved health and wellbeing. All agreed they would like to see the project continuing, perhaps leveraging in funding from other sources such as the Police Commissioners' Fund

Workshop Rating: (Barrowcliff Angels)

How well we did it: 'Good'

What difference did we make: 'Some'

Dog Fouling Initiatives

"Activities to address dog fouling problems across Barrowcliff"

The issue surrounding the nuisance and health risks attached to dog fouling has been a perennial feature at all consultation events. In an effort to address the issue, and being seen to hear residents' concerns, the Group resolved to invest in poop scoops, signage and bins. To date, 10 scoops have been purchased together with a stock of dog waste bags. Working in partnership with Scarborough Borough Council and Yorkshire Coast Homes, application has been made for the area around the Gallows Field playing area to be designated as a 'dogs on lead' zone at which time signs will be purchased. A supply of bins have been recycled and repainted bright red. The Barrowcliff Residents' Association has also helped by featuring regular articles in their newsletter.

Members felt that the project has been disjointed and the impact so far is hard to evaluate. All agreed the profile of the project needs raising.

Workshop Rating: (Dog Fouling Initiatives)

How well we did it: 'Got by'

What difference did we make: 'None'

Making It All Happen

Support Worker and Local Trusted Organisation
(Plan Reference 3.2)

A sum of £17,500, representing approximately 3.75% of the total Plan budget was set aside to cover the services of a Support Worker for 15 hours per week (£12,500, purchased from Scarborough Council) and to cover additional Local Trusted Organisation functions including Big Local project management and monitoring (£5,000). (The Local Trusted Organisation (Groundwork North Yorkshire) also received a fee equal to 5% of the total amount of money drawn down directly from Local Trust which does not form part of the Barrowcliff Big Local budget allocation). At a Steering Group meeting on the 26th October, as part of the Evaluation process, members considered the

operation of the Group and the function of the Support Worker and Local Trusted Organisation. It also considered how well the Partnership reflects resident needs and priorities.

Reflecting on the evolution of the Partnership from its early incarnation as part of the Barrowcliff Residents Association through to the current membership, it was felt that the Partnership is strong with good relationships between residents and partner organisations.

All agreed that that the Children's Centre Café based Monday Morning Club had worked really well providing a more informal environment to bounce ideas about and carry about specific tasks such as vetting Small Grant applications. The group had originated out of a task group to consider the planning of the Park project and has grown from there. It has been facilitated and organised by the Support Worker. All felt that the Monday Morning club is a more attractive way of engaging with residents outside of Steering Group meetings although its success in drawing residents towards the Café means that it now has to meet in a separate room as the Café is often full.



Partnership Chair Roy Blenkin

Members did however feel that sustaining the Monday Morning Club as a mechanism to engage residents will be more of a challenge now that the Park is completed and operational. It was felt that publicity needs refreshing and, for example, posters should be displayed in shop windows to the effect of "Do you have a question for Big Local?"

In terms of the Local Trusted Organisation (LTO), members felt that the local Development Worker had managed the difficult and challenging Park project well and was always responsive to the Group's concerns. He was also praised for identifying cash to lever in against the Big Local money and negotiating benefits in kind. The Support Worker was described as "phenomenal", consistently delivering precisely what is wanted.

Members present felt that by and large, the group now gets on together well and the conduct in current meetings is significantly better than the

earlier days when one resident described every meeting as 'a battlefield'. The relationship with Scarborough Borough Council was given special mention, cited as being 'unique' in comparison with the experience of other Big Local partnerships in the sub-region.

It was felt that Partners had brought good advice and constructive criticism. For example, an idea to organise a Halloween Party in 2014 was rebadged the "Not the Halloween Party" following concern raised by the Churches representatives.

How do we know this is what our community wants?



Barrowcliff Fun Day Event, July 2013, that informed much of the content of the Big Local Plan

Members consider that a real strength of the Partnership is how well the Steering Group is connected with other key community players on the Barrowcliff estate, in particular, the Barrowcliff Residents' Association (BRA); Gallows Close Centre; the Social Landlords (Yorkshire Coast Homes and Sanctuary Housing); the local schools and churches. It was noted that the fact that Big Local is not a separately constituted organisation is a good thing in that it helps to get buy-in across the various local groups and organisations.

It was noted that in September 2015, the Chair and Vice Chair were invited to participate in a workshop to develop ideas for the new Community Lead Local Development (CLLD) European funding stream alongside local government partners. It was considered that this demonstrates how the Partnership has 'come of age' and is being recognised as a key player in community development.

The Barrowcliff Park has significantly raised the profile of Big Local and, following disappointments with previous neighbourhood funding regimes, seeing a clear aspiration articulated almost universally across the estate come to fruition has given substance to the 'resident lead' rhetoric and the Partnership is now taken seriously by residents and partners alike. The Partnership now feels that maintaining momentum as the focus moves away from the very tangible and evident physical development towards the less visible, more people orientated projects will bring a new challenge.

The early consultation events and fun days and initiatives like the 'wall of a thousand ideas' were well supported and the Plan reflected the aspirations and priorities surfaced through those exercises. More recently, the number of people who completed questionnaires circulated at the Opportunities Day in August was disappointing (see Appendix 3 for details) though reinforced



Flyer advertising the 2014 Open Day and AGM, one of the mechanisms used to ensure the Steering Group is accountable to residents and

current priorities and showed strong approval for the Park. Members felt that it was difficult to get residents to sit around a table to consider things of no direct relevance to them and added how disheartening it is when, despite information being pushed through every door on the estate, people still say they've not heard of Big Local. Despite a relatively poor turnout for the Opportunities Day, there was good support from participating organisations and some good ideas emerged from those present.

General Observations and Learning

Members felt that keeping track of such a wide range of projects was very difficult for Steering Group members. It was therefore suggested that projects are married up with individual Steering Group members through a 'buddying' arrangement so that each member has the opportunity to develop an in depth understanding of at least one project, acting as that project's champion on the Steering Group and helping with monitoring and facilitating Big Local support when needed.

On a similar theme, it was felt that with hindsight the first Development Plan was too ambitious in terms of the number of schemes and projects included which has stretched limited capacity within the group. Despite overall satisfaction with the outcomes from the first plan, for future plans, members are minded to feature fewer schemes to focus on more effectively.

Further photographic and anecdotal information can be viewed on the Barrowcliff Big Local Facebook site at <https://www.facebook.com/groups/147988478881195/?fref=ts>

Star People in Barrowcliff

During the year, Barrowcliff Big Local successfully applied for 'Intensive Area' status bringing more intensive development and support opportunities to the Area. Barrowcliff successfully competed against other Big Local areas for this status which was awarded based on the evidence of social entrepreneurship in the area and a track record in fostering enterprise opportunities.

Sue Foster, the Social Entrepreneurship Manager (Start Up) for Barrowcliff contributed the following report to the Review process:

'I enjoy a positive relationship with Barrowcliff Big Local Partnership group and have attended several partnership meetings particularly now they have become an 'Intensive Area'.

I've made 7 Star People awards, 1 Build It, 4 Do it's and 2 Try it's to the value of £29,525. Two of the award winners are still developing their ideas.

Going forward I hope to be working very closely with the Local School, Children's Centre, University and other avenues exploring creative ways we could 'embed' social entrepreneurship in Barrowcliff. I will also continue to 'look' for and support Star People.

Focussing in on the Build it award:

The Build it award winner secured the asset transfer of Raincliffe Wood from Scarborough Council after more than a two year process. This process was aimed at 'testing' the resilience of the community led group and the robustness of their idea. The transfer portfolio was increased by Scarborough Council which resulted in additional woodlands to be included in the transfer.

A strong steering group of well-connected local people and agencies has now become a well-established community enterprise (Raincliffe Wood Community Enterprise).

<http://www.communitywood.co.uk/>. The three broad themes of the community enterprise are;

Wildlife, People and Enterprise. *Key activity will include its restoration to broadleaved woodland, the*

encouragement of greater public use and generating sustainable income from timber sales, employment, volunteering and other enterprises

The venture has attracted over £140K worth of support from Woodland Trust and support in Kind from Groundwork Trust. Phase one of the initial 'clearing' work has begun. Some other small grants have been obtained to support other community activities such as a horse logging day and secret garden which have been very well attended.

Finance – Key Figures (What money have you spent?)

The Barrowcliff Big Local budget for its first year was the most ambitious across the Big Local programme committing £465,988 (46.6%) of its £1 million allocation. This represented a contribution of 77.87% towards the total spend for the Plan which amounted to £598,397. This brought the total leverage of additional funding in cash and in kind to £132,409.

By the end of October 2015, total Big Local spend amounted to £457,967, an under-spend of £140,430 against the total budget. Significant (+/- £1,000) variances against budget were as follows:

Heading	Underspend at 31.10.15	Detail
Park Construction	£1,077	Project completed under budget
Park Maintenance	£5,000	Creditor (not yet invoiced)
Outdoor Play Work	£1,215	Stalled due to County Council withdrawal
Small Grants	£8,820	Ongoing project
Small Loans	£25,000	Not yet developed*
Citizens Advice	£2,500	Ongoing project
Opportunities Programme	£72,500	Project delayed by 12 months (2 year project)
Family learning Opportunities	£1,029	Stalled due to County Council withdrawal
Computer Classes	£2,000	Courses not recruited
Sports Feasibility Work	£1,000	Project still to be developed
Traffic Calming (Park)	£15,000	Project delayed, expected cost now £4,000
Barrowcliff Angels	£1,000	Project ongoing
Dog Fouling	£3,900	Project ongoing

There were no over-spends with the most significant under-spends attributable to delayed starts of projects or ongoing projects funded for over one year.

*£10,000 of the Small Loans budget allocation was subsequently moved across to Small Grants reflecting the greater demand.

Appendix 1 (Expand Cookery provision)

Open Awards

Cooking To Catering

Achievements For 2015

<u>Open Awards</u> Award in Skills for Further Learning and Employment (Entry 3) <u>Cooking, Catering And Hospitality</u>	<u>Achievement</u>	<u>Progression</u>
R.C.	Award Achieved 10 Credits 2014 Achieved additional units July 2015 Attained Credit first student to achieve this standard	Returned to Centre to complete further Catering / Hospitality units Place secured to attend Healthy Club starting at Children's Centre January 2015
J.D	Award Achieved 8 Credits	Attained place at Askham Bryan continues to cook healthier meals for himself family and friends.
E.G.	Award Achieved 10 Credits	Completed Maths and English courses whilst attending Cooking course. Attained work experience in Solicitors office completed business studies courses now actively seeking employment and opportunity to go into further education
E.H.	Award Achieved 10 Credits	Returned to Centre to complete further Catering / Hospitality units . Has a place at YCC in Catering Department if she chooses to continue
S.H.	Award Achieved 10 Credits	Secured a place at YCC for September 2014 in Catering and Hospitality Department Returning September 2015 to start level 2 Was awarded student of the year 2014-2015 Place secured to attend Healthy Club starting at Children's Centre January 2015
T.H.	Award Achieved 8 Credits	Successfully secured a place at YCC for September 2014 in Catering and Hospitality Department Attained part time job in Hospitality Industry which fits around college course
C.M.	Award Achieved 10 Credits	Active volunteer at Children's Centre hoping to develop own business opportunities in relation to Arts and Crafts Has now become self employed 2015 Place secured to attend Healthy Club starting at Children's Centre January 2015

S.M.	Award Achieved 10 Credits	Continues to cook at home for family and friends. Registered interest in returning to centre for further Food related training Place secured to attend Healthy Club starting at Children's Centre January 2015
Z.M.	Award Achieved 10 Credits	Continues to cook at home for family and friends. Registered interest in returning to centre for further Food related training Place secured to attend Healthy Club starting at Children's Centre January 2015
L.S.	Award Achieved 11 Credits	Continues to attend sessions at Children's Centre with R.B planning to help at Children's Cooking Club booked on training course with RB to learn how to deliver food activities to primary children interested in becoming a Teaching Assistant Returned to YCC September 2015 to start level 2 Catering Place secured to attend Healthy Club starting at Children's Centre January 2015

<u>Open Awards</u> <u>Award in Skills for</u> <u>Further Learning and</u> <u>Employment (Entry 3)</u> <u>Cooking To Catering</u>	<u>Achievement</u>	<u>Progression</u>
C.T.	Award Achieved 11 Credits 2014 July 2015	Continues to cook at home for family and friends. Registered interest in returning to centre for further Food related training Place secured to attend Healthy Club starting at Children's Centre January 2015
L.S	Pass predicted July 2016 Did not complete course during 2015	Registered interest in returning to centre to complete required units Place secured to attend Healthy Club starting at Children's Centre January 2015
C.C.	Pass predicted July 2016.	Working in Meet and Eat Cafe as volunteer to develop self esteem and employment skills
K.A-C.	Award Achieved 11 Credits 2014 July 2015	Gained employment in Care home looking after residents but also assisting in kitchen with Catering Place secured to attend Healthy Club starting at Children's Centre January 2015
B.E.	Pass predicted July 2016 Did not complete course during 2015	Registered interest in returning to centre to complete required units Place secured to attend Healthy Club starting at Children's Centre January 2015

Appendix 2

Letter from Barrowcliff Park neighbour

To whom it may
Concern,

Since the new park
on Gildercliff as
been built I have
had no issues with
anything,

My son as got a
sleeping disorder
and did worry
that this would
affect him if people
were on the park

①

P20

late at night but
there as been no
issue, he also as
learnt to be around
more children since
the park opened, as
does struggle with
mixing with people,
I feel it as helped
my son alot,
He often sits on
the back door step
and likes to watch
the children play
which is doctor says
is good for him,

②

as if he's happy
to watch then let
them.

I feel the park
as made a big
difference to all
the children as
they have a happy
and safe place to
play.

I live right next
door to the park
and did feel
concerned when it
was first getting
done, but I can

③

honestly say I
have no issues at
all and I feel
it's the best thing
to happen on here,
it's great to see
the kids happy
and playing together

yours Sincerely

Tracy Young
56 Gildercliff
Scarborough
North Yorkshire.

④ T. Young

Appendix 3

Questionnaire responses from Big Local Barrowcliff Opportunities Event



Review Question Responses

Have you heard of “Barrowcliff Big Local”?

Yes: 8

No: 6

What difference has it made to you?

Great new play park

Something for kids to do

Lovely park

Lovely park

Nothing yet but doesn't apply to me

Rachel's courses helped me get into college and gave me confidence

Play park is well used and good fun

Great new park, safe for children. Nice to come to a park with no needle and broken glass

Great new park

More for kids to do

Great new park but a few isolated problems with kids in the garden and some incidents of swearing

Fantastic park, good for kids, safe environment

Park is good for families and children

What would you like to see next?

Bike park

Job opportunities

Tackle anti-social behaviour

Improved communication/publicity surrounding what's on in Barrowcliff

More of Rachel's courses

Bigger slide and roundabout

Café for older people
Public toilets near new Park
Indoor activities for children
Funded training places at local colleges
Business centre
More arts and crafts sessions
Job opportunities, upskilling people
More for under 11's to do locally

Postcode:

YO12 6NG (Hatterboard Drive)
YO12 6TW (Hirstead Road)
YO12 6HX (Greylands Park Road)
YO12 6NS (Briercliffe)
YO12 6NG (Hatterboard Drive)
YO12 6NG (Hatterboard Drive)
YO12 6NT (Gildercliffe)
YO12 6EZ (Barrowcliff Road)
YO12 6HJ (West Park Crescent)
YO12 6SB (Colescliffe Road)
YO12 6NS (Briercliffe)
YO12 6NG (Hatterboard Drive)

RED TEXT = Outside the Barrowcliff Big Local Boundary